

McKnight-Westwinds Rider's Guide

to the northeast CTrain extension
and feeder-bus network



Calgary Transit Mission Statement

To provide safe, accessible and courteous public transportation services in response to the needs of our customers.



Introduction to McKnight-Westwinds Station



Opening Dec. 17, the design of the McKnight-Westwinds Station, feeder-bus network and Park and Ride are the collaborative result of the efforts of many stakeholders, including community associations, transit customers, Transportation Infrastructure, Calgary Transit staff and area Aldermen.

Thank you to everyone who participated in the planning process to bring enhanced transit service to the citizens of Calgary.

Shorter travel time, improved access to local businesses, shopping, neighbourhood schools, Prairie Winds Park and more Park and Ride facilities are just a few of the benefits transit customers can look forward to with the opening of the northeast CTrain extension.

The McKnight-Westwinds Station is located north of McKnight Boulevard. In conjunction with the station opening, there are new and revised bus routes serving the communities of Saddleridge, Martindale, Taradale, Castleridge, Falconridge and Coral Springs.

This Rider's Guide provides information about the new station and a preview to the new and revised bus routes and levels of service. Pocket schedules (containing detailed schedule and stop information) will be available at the Calgary Transit Customer Service Centre at 224 Seventh Ave. S.W. and on the Web at www.calgarytransit.com in late November.

Features of McKnight-Westwinds Station include:

- Racks for bicycles.
- A central platform with at-grade access.
- Enhanced shelters and heated waiting areas.
- Security and safety features including surveillance cameras, suitable fencing and landscaping.
- Park and Ride for approximately 900 vehicles, accessible parking and passenger drop-off zones.
- Integration of Public Art.

Convenient Transit information

Internet:

Visit www.calgarytransit.com for transit maps, schedules, automated trip planning, and general information.

Teleride:

Call 974-4000 (+ four-digit stop number) for automated information about the bus schedule and next bus for your bus stop.

Customer Service Line:

Call 262-1000 for transit trip-planning assistance.

Access Calgary:

537-7770 for information about Access Calgary Services.

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Overview of service revisions

**If you now
take route:**

Your new route will be:

Revision details:

21	21 – Castleridge 25 – Whitehorn 38 – Temple 23 – Foothills Industrial 66 – Blackfoot Express 90 – Foothills North Express 176 – 52nd Street	<ul style="list-style-type: none"> • Revised to connect to McKnight-Westwinds Station. • Service along 44th Avenue and 36th Street, replaced by Routes 25 and 38. • Service along Falconridge Boulevard and 52nd Street, replaced by existing Routes 23, 66, 90 and 176.
55	25 – Whitehorn 38 – Temple 55 – Falconridge 95 – Westwinds Business Park	<ul style="list-style-type: none"> • Revised to connect to McKnight-Westwinds Station. • Service along 36th Street, replaced by Routes 25 and 38. • Service along Westwinds Drive and 47th Street, replaced by Route 95.
71	21 – Castleridge 23 – Foothills Industrial 55 – Falconridge 59 – Saddlecrest 60 – Martindale 61 – Taradale 66 – Blackfoot Express 85 – Saddleridge 90 – Foothills North 95 – Westwinds Business Park Express 176 – 52nd Street	<ul style="list-style-type: none"> • Revised to connect to McKnight-Westwinds Station. • Service along Castleridge Boulevard, Westwinds Drive and 47th Street, replaced by Routes 21, 55 and 95. • Service along Martindale Boulevard, Martin Crossing Drive, Taradale Drive and Tararidge Drive, replaced by Routes 59, 60, 61 and 85. • Service along Falconridge Boulevard replaced by existing Routes 23, 66, 90 and 176.

**If you now
take route:**

Your new route will be:

Revision details:

<p>428</p>	<p>59 - Saddlecrest 60 – Martindale 61 – Taradale 85 – Saddleridge</p>	<ul style="list-style-type: none"> • Revised to connect to McKnight-Westwinds Station. • Service along Saddlefield Drive, Saddlehorn Drive, Saddletree Drive and 80th Avenue, replaced by Route 85. • Service along Saddlebrook Drive, Saddlecrest Boulevard and 88th Avenue, replaced by Route 59. • Service along Martindale Boulevard replaced by Routes 60, 61 and 85.
<p>436</p>	<p>23 – Foothills Industrial 59 - Saddlecrest 60 – Martindale 61 – Taradale 66 – Blackfoot Express 90 – Foothills North Express 176 – 52nd Street</p>	<ul style="list-style-type: none"> • Revised to connect to McKnight-Westwinds Station. • Service along Saddletowne Circle, 80th Avenue and Taradale Drive replaced by Routes 60 and 61. • Service along Taracove Road and Taravista Drive replaced by Route 59. • Service along Falconridge Boulevard replaced by existing Routes 23, 66, 90 and 176.

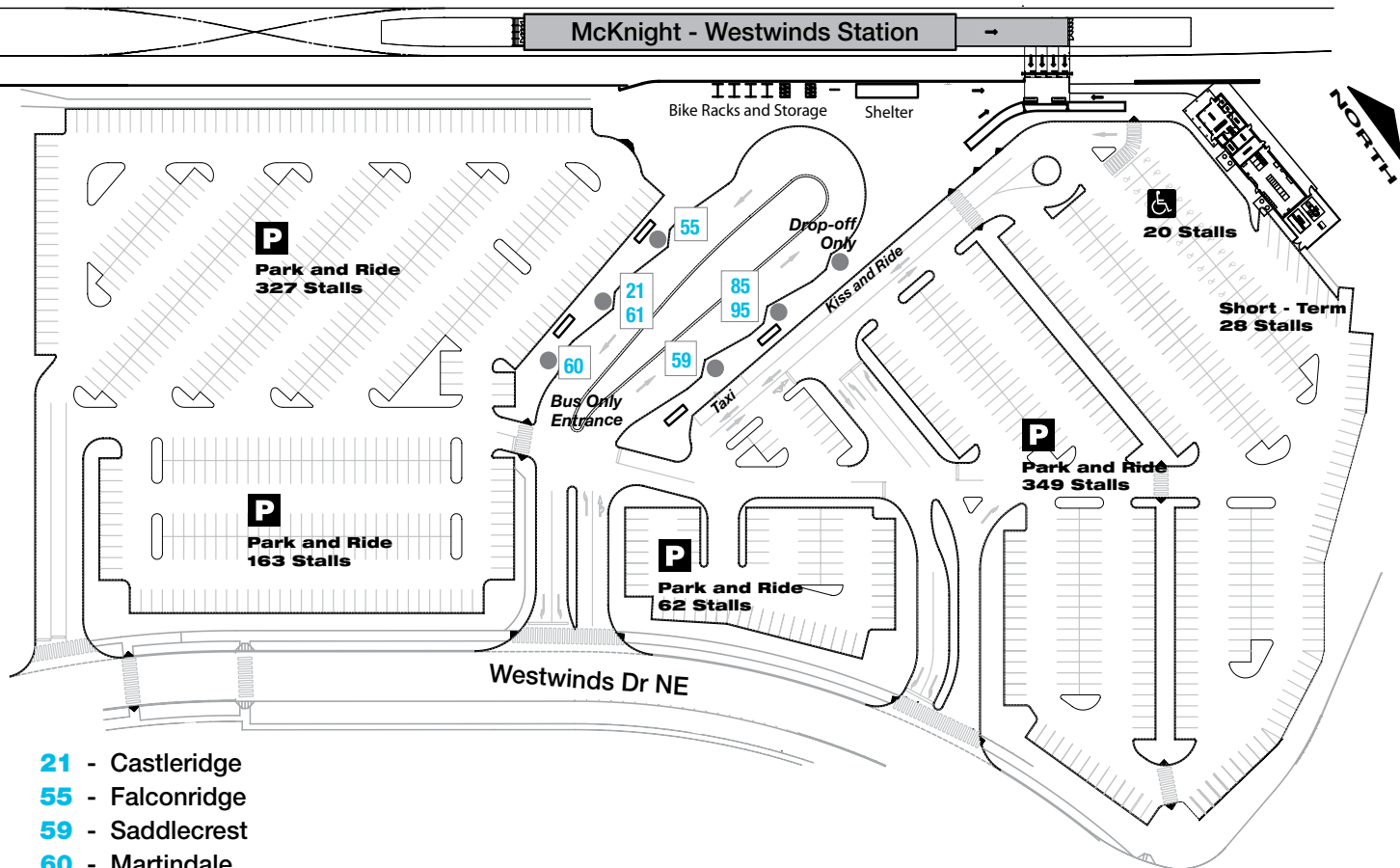
Please see individual maps for details.

Note: routes 23, 25, 33, 38, 57, 66, 72, 73, 90, 176 and 555 remain the same.

School service

School service is not affected. Schedules and routes remain the same. If you would like more information regarding school routes, please visit www.calgarytransit.com or contact your school for route/schedule information.

McKnight-Westwinds Station, Bus Terminal, Park and Ride



- 21 - Castleridge
- 55 - Falconridge
- 59 - Saddlecrest
- 60 - Martindale
- 61 - Taradale
- 85 - Saddleridge
- 95 - Westwinds Business Park

McKnight-Westwinds

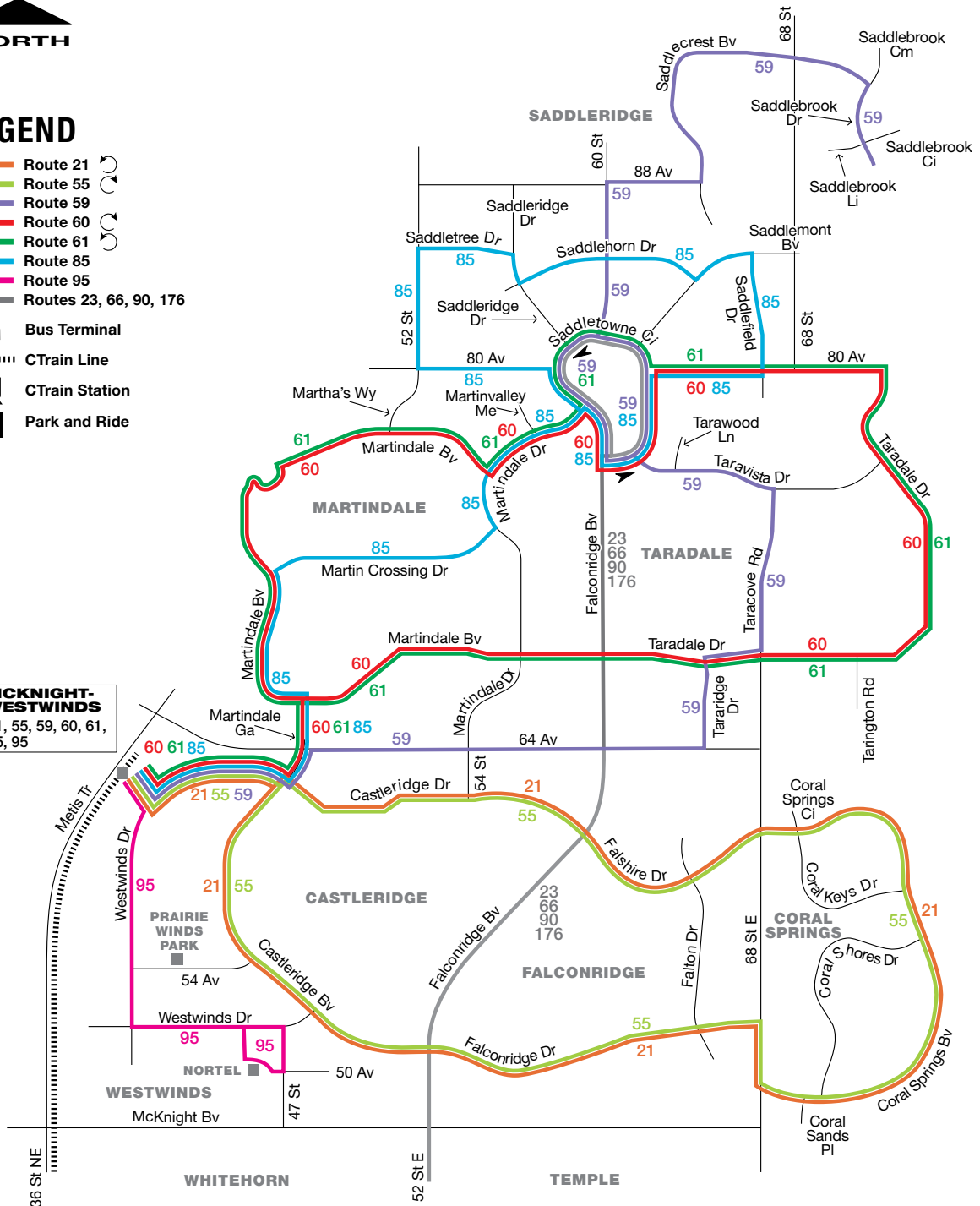
Bus Routes



LEGEND

- Route 21
- Route 55
- Route 59
- Route 60
- Route 61
- Route 85
- Route 95
- Routes 23, 66, 90, 176
- Bus Terminal
- CTrain Line
- CTrain Station
- Park and Ride

MCKNIGHT-WESTWINDS
21, 55, 59, 60, 61,
85, 95



Route 21

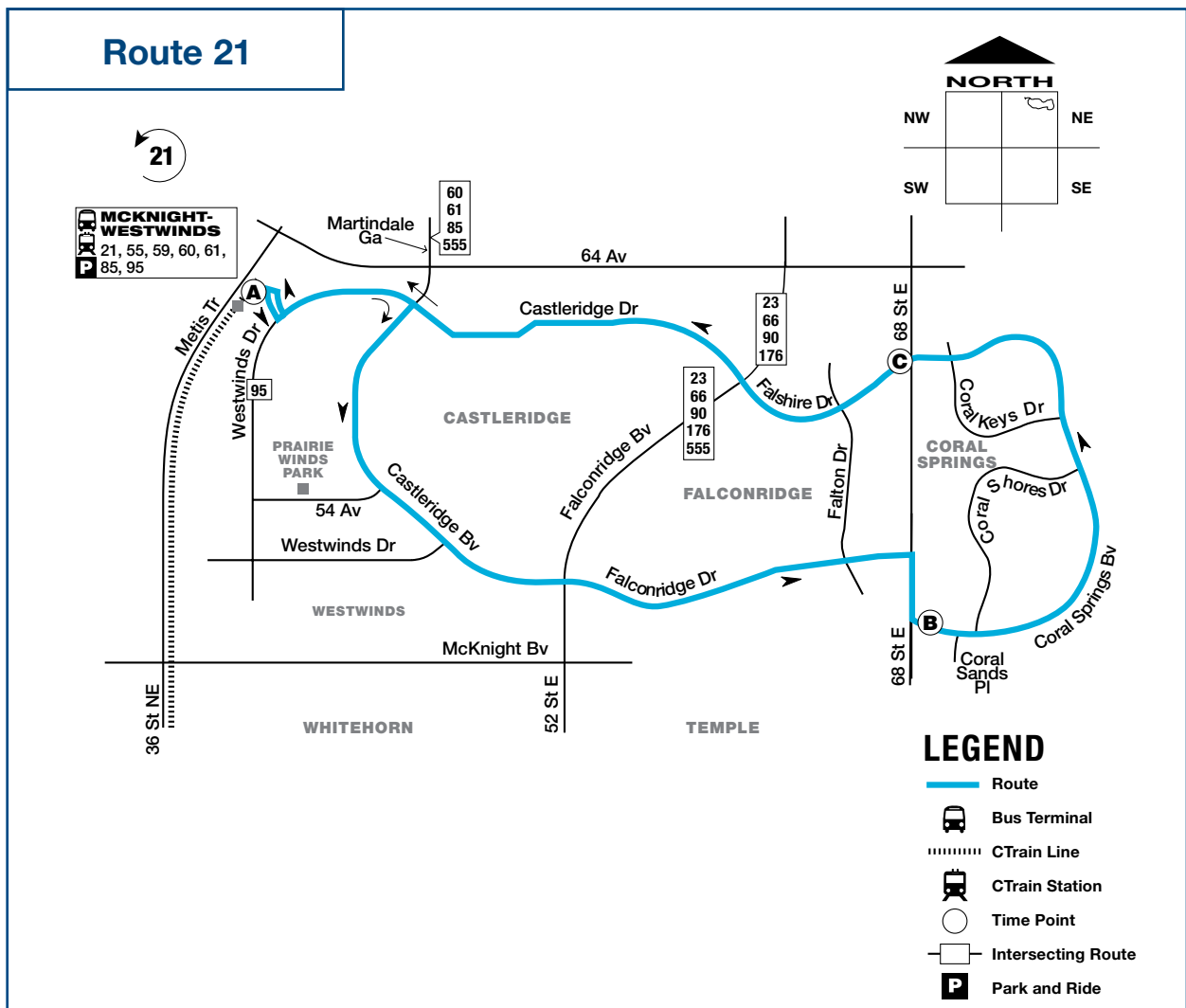
Castleridge

Connecting to McKnight-Westwinds Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
15	30	15	30	30	30	30



Route 55

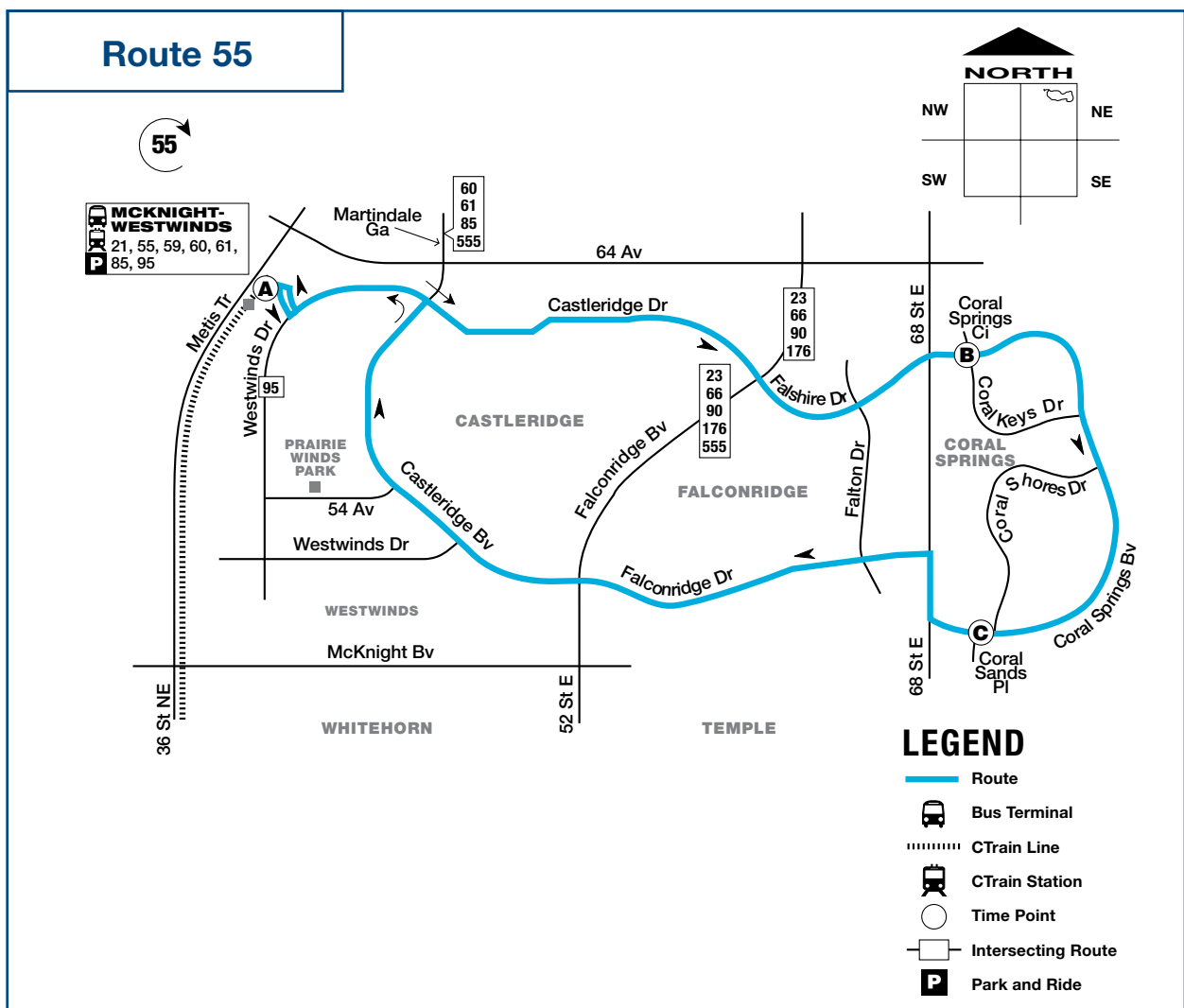
Falconridge

Connecting to McKnight-Westwinds Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
15	30	15	30	30	30	30



Route 59

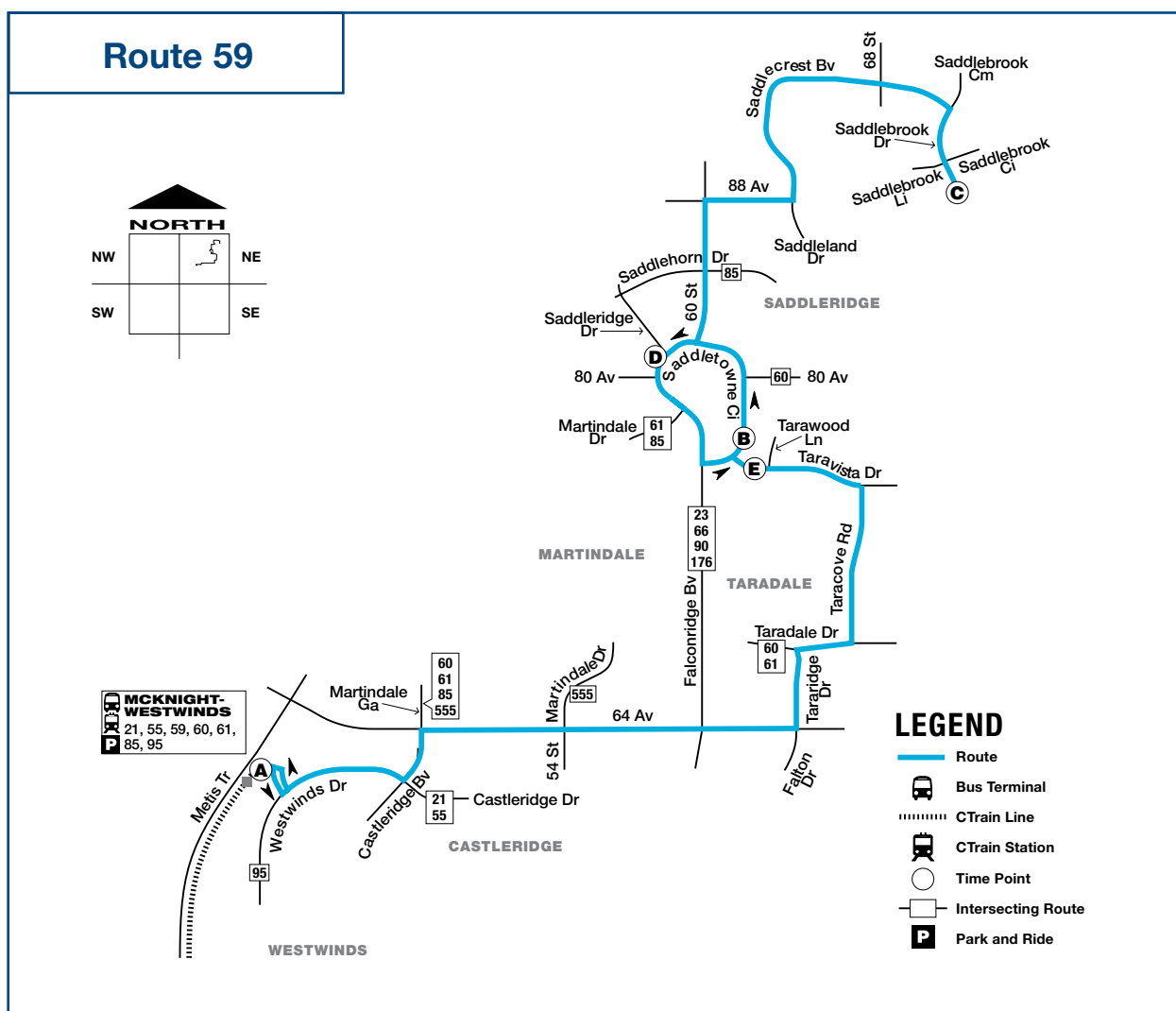
Saddlecrest

Connecting to McKnight-Westwinds Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
15	30	15	30	30	30	30



Route 60

Martindale

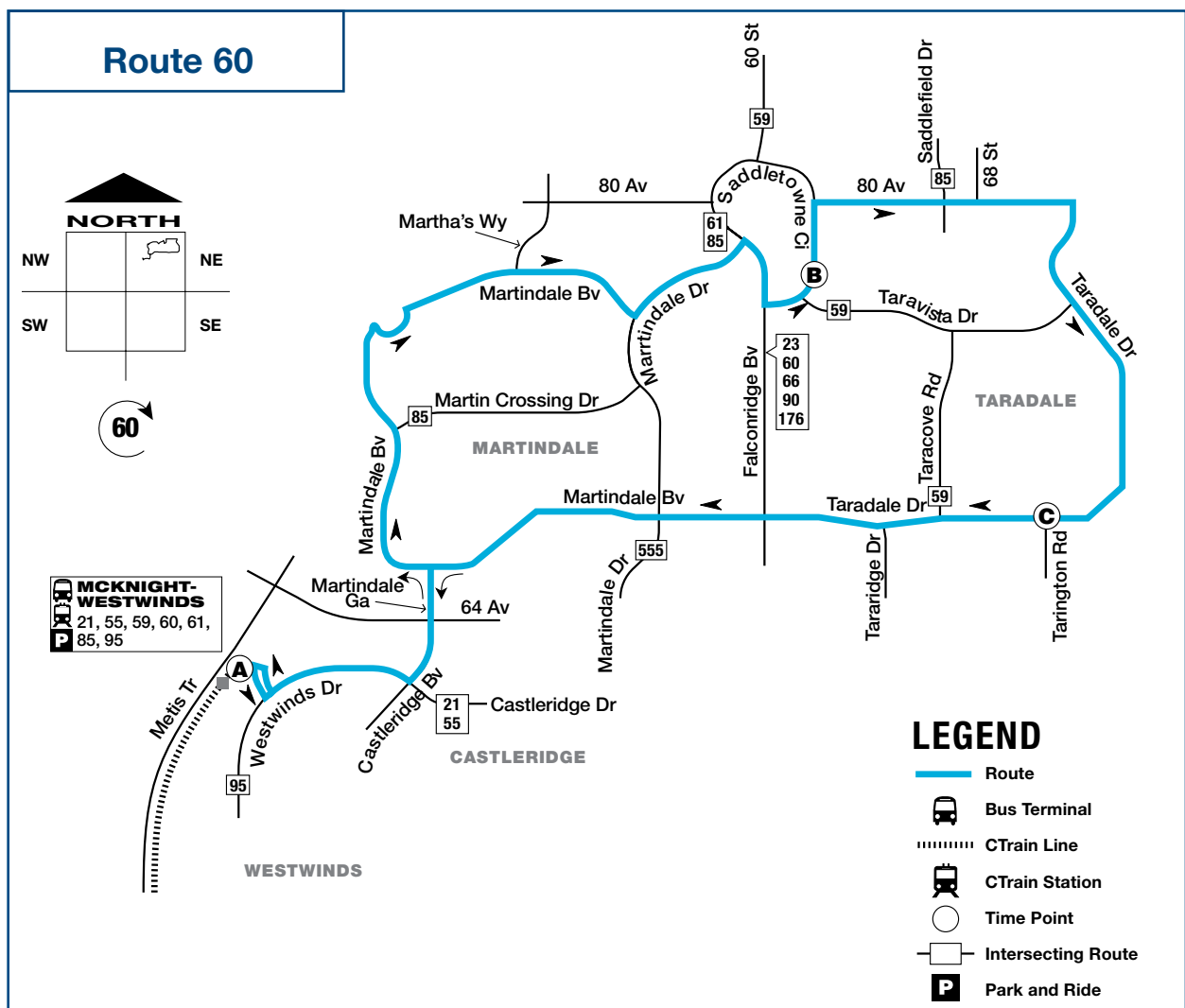
Connecting to McKnight-Westwinds Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
15	30	15	15/*	30	30/*	30

* Early evening only



Route 61

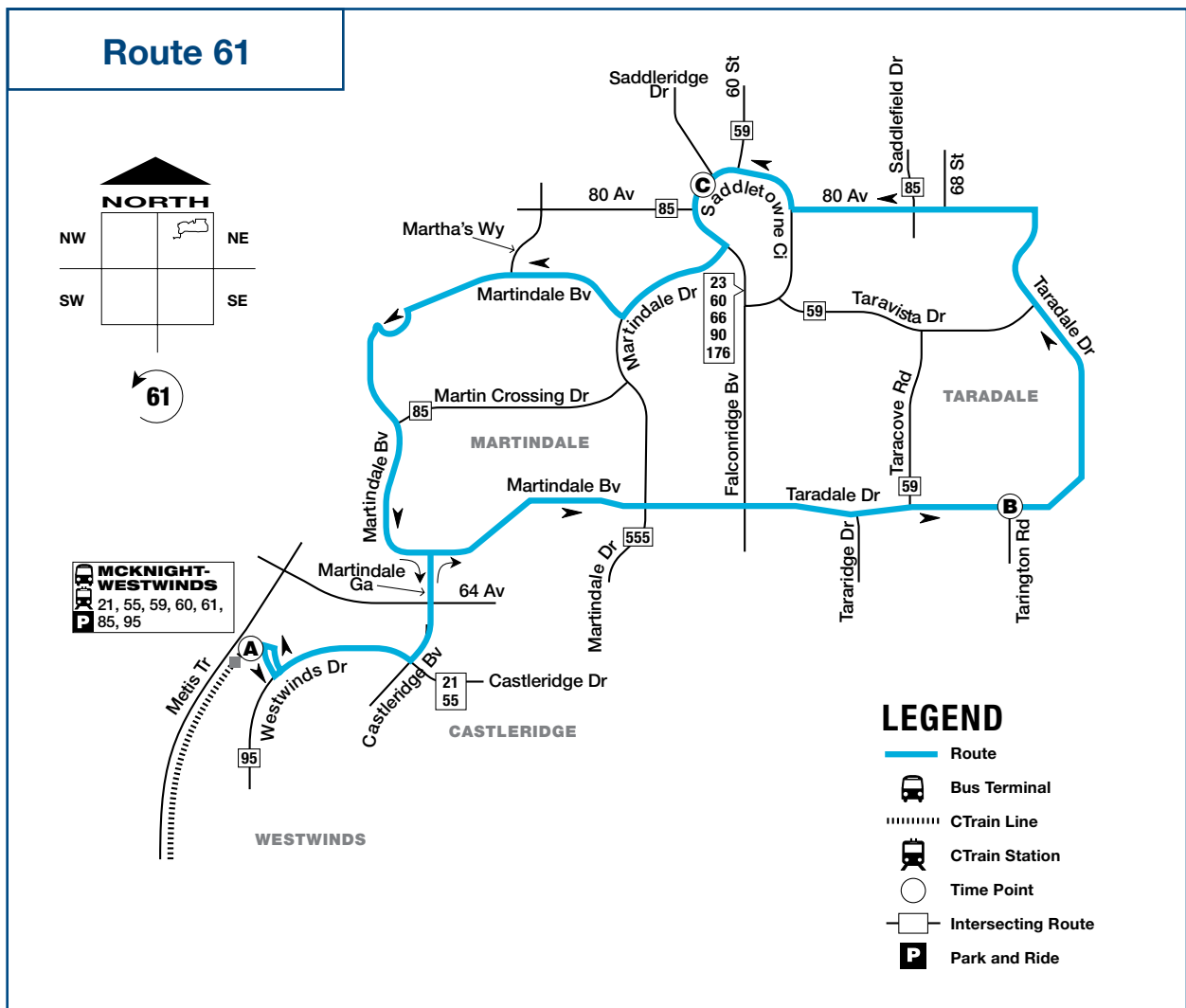
Taradale

Connecting to McKnight-Westwinds Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
15	30	15	30	30	30	30



Route 85

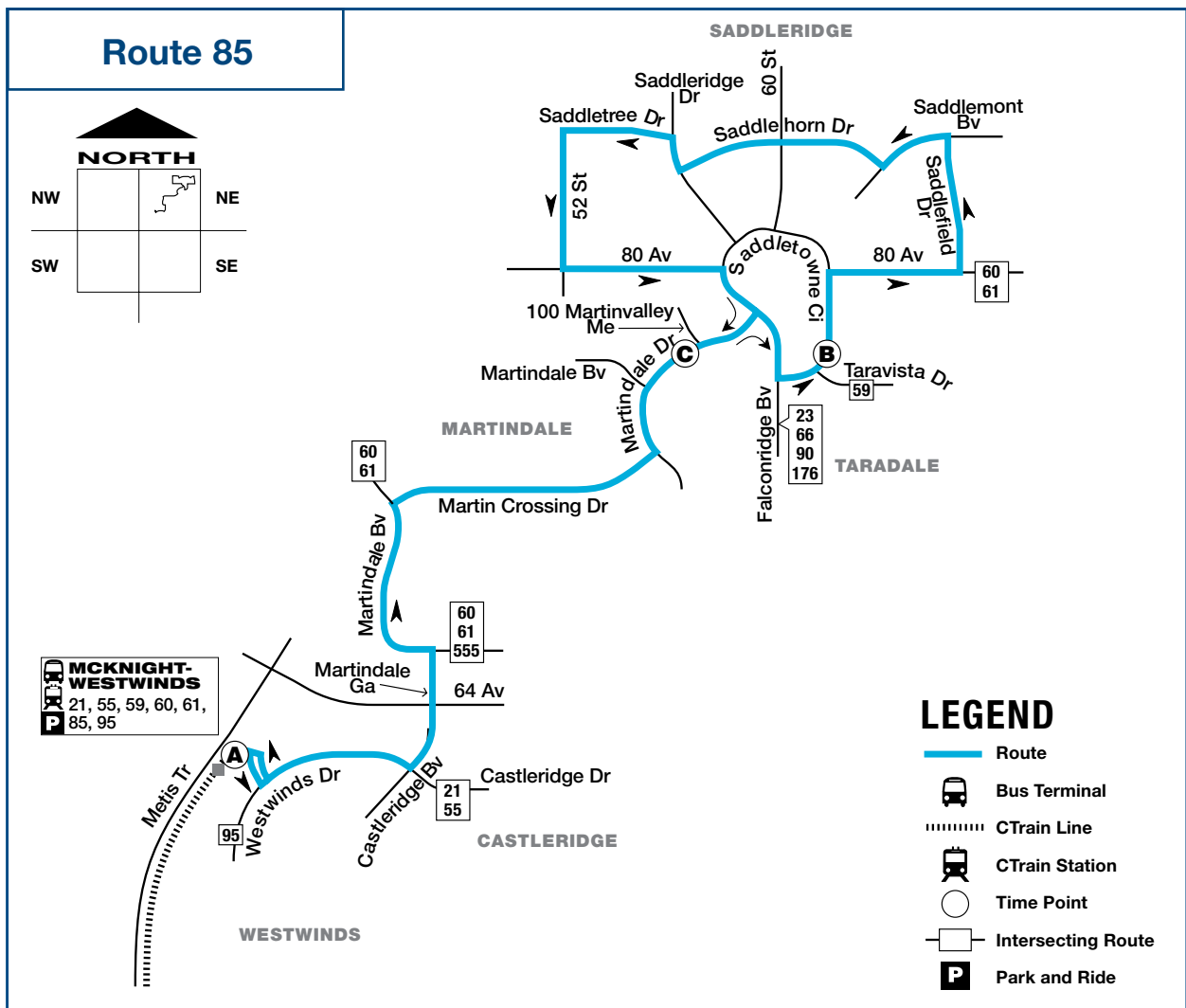
Saddleridge

Connecting to McKnight-Westwinds Station

Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
15	30	15	30	30	30	30



Route 95

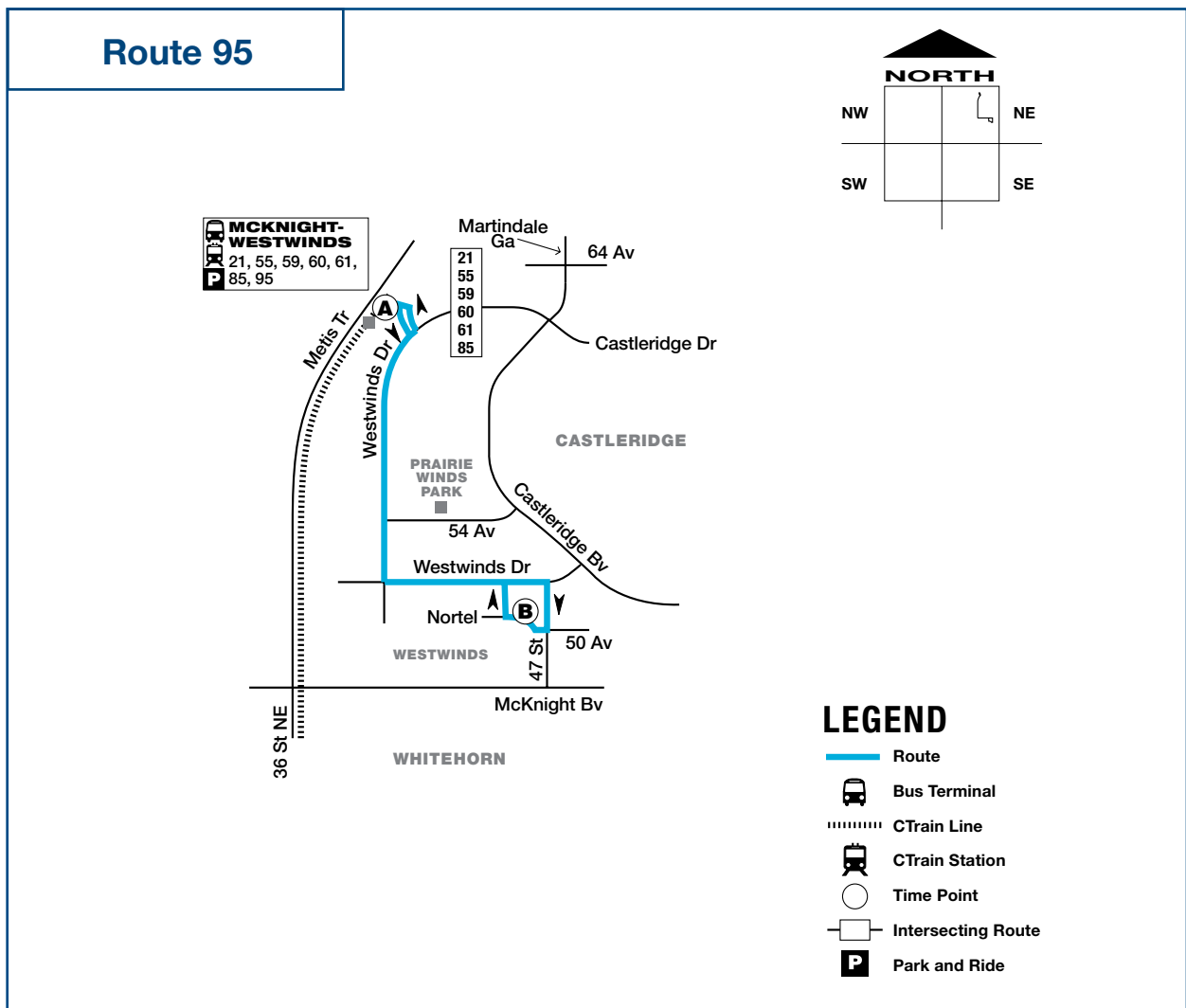
Westwinds Business Park

Connecting to McKnight-Westwinds Station

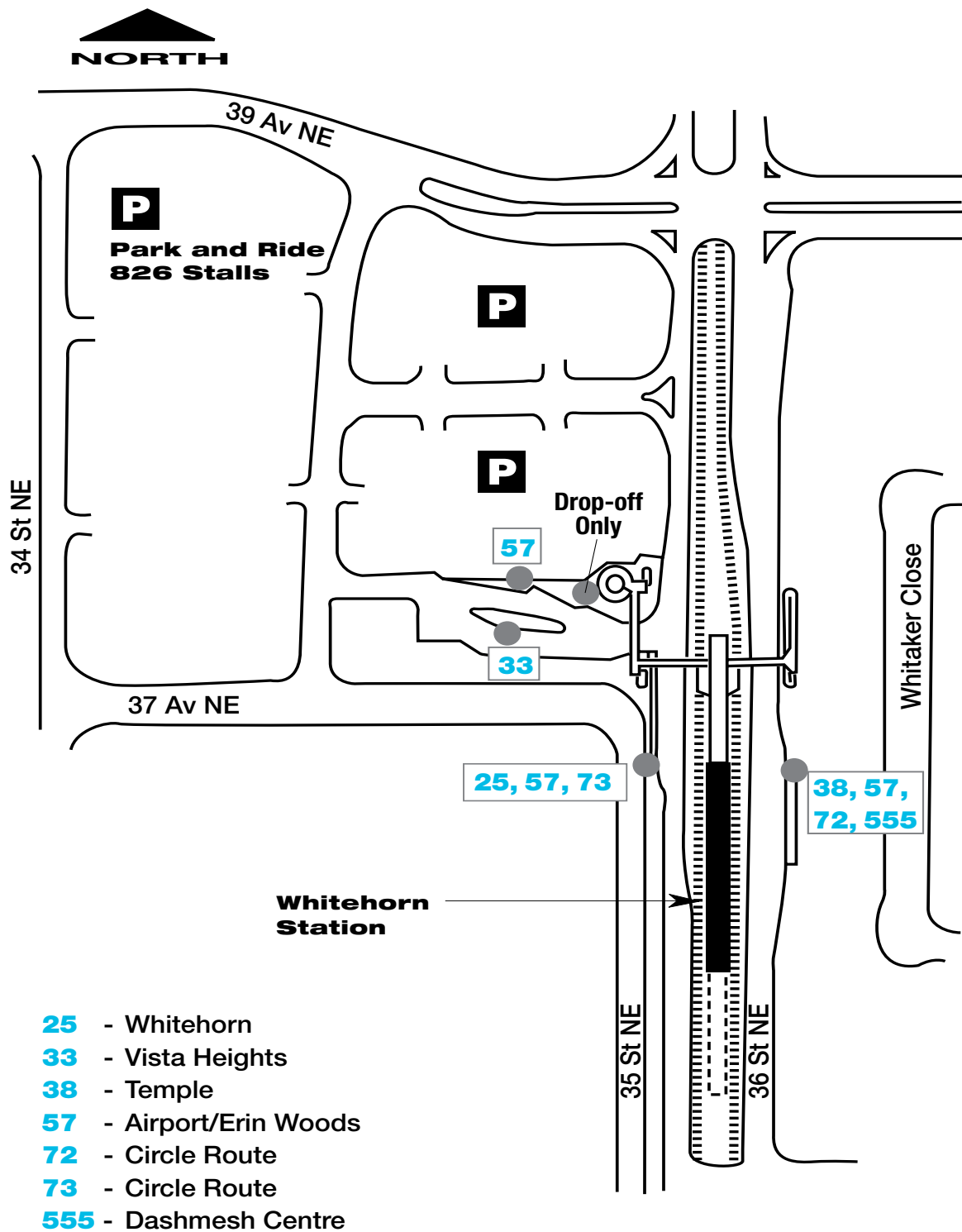
Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
15	30	15	30	30	30	30



Revisions at Whitehorn Station



CTrain map and frequencies

Route 202 McKnight-Westwinds/ City Centre

Frequency of service in minutes

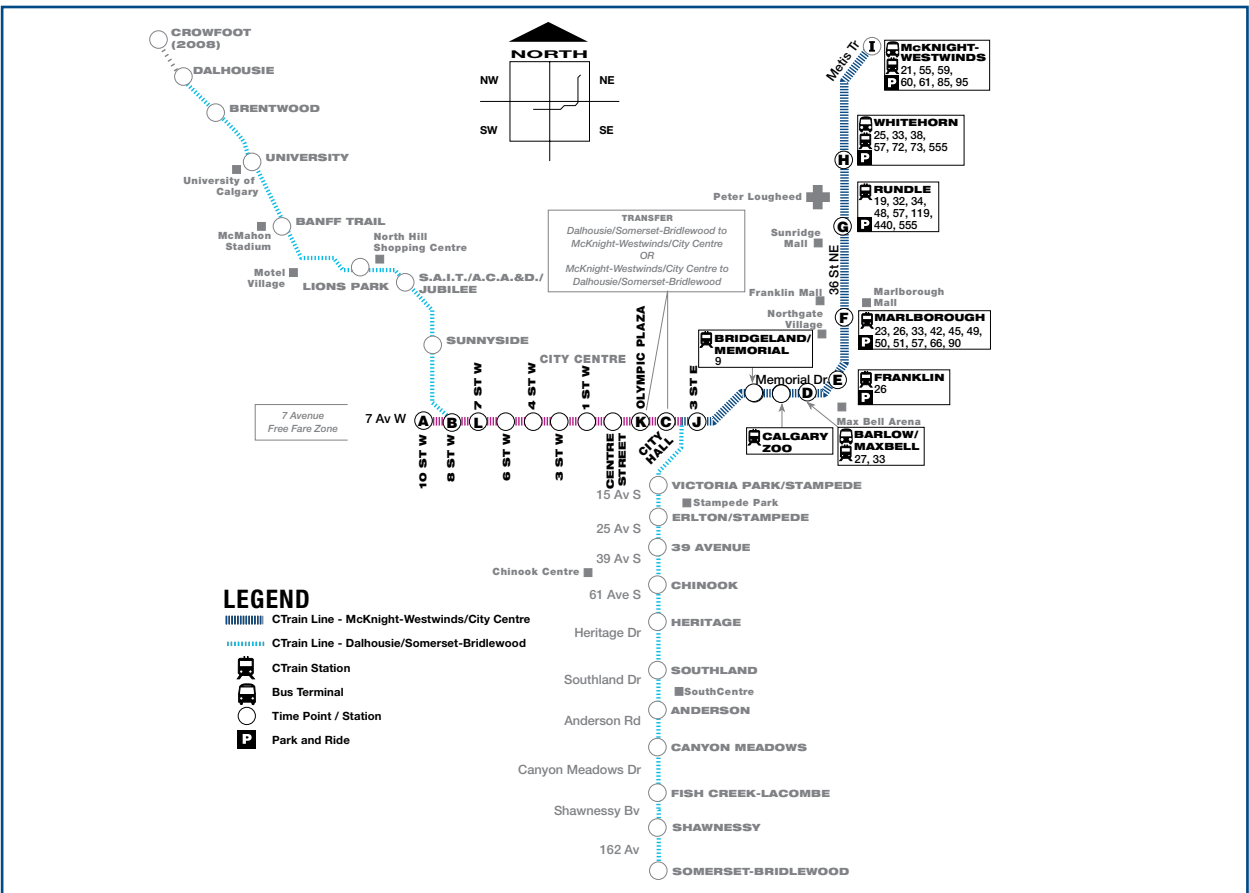
The frequencies and operating times listed below are approximate (please see pg. 19, Service Information for more details). Check Pocket Schedules or www.calgarytransit.com for exact times.

Effective Monday, Dec. 17, 2007

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
4-7	10	4-7	10/15	15	15	15

Effective Monday, Dec. 24, 2007

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Eve	Day	Eve	Day
4-7	10	4-7	10/15	15/10	10/15	10/15



Public art at the McKnight-Westwinds Station



The City of Calgary Public Art Program provides cultural leadership and opportunity, guides the evolution of a distinct and vibrant artistic character for the city's emerging public places and ensures a visual legacy for all to enjoy.

Implemented in early 2004, the program is a Council-approved system of processes that guide how The City commissions, acquires and manages visual art pieces and collections.

Calgary Transit, in collaboration with The City of Calgary Public Art Program, commissioned an artist team – Jim Hirschfield and Sonya Ishii – to design artwork for the McKnight-Westwinds Station and Oliver Bowen Maintenance Facility.

The public art component of the McKnight-Westwinds LRT Station consists of installations in four areas. While each work of art has the capacity to stand alone, the pieces are also visually and conceptually linked to one another.

The installation locations are:

- Glass near the LRT platform.
- Surfaces on the LRT columns
- The plaza of the station
- Stand-alone structures near the entrance to the Park and Ride lot.

Jim and Sonya's public art make use of historical images etched into glass or metal, as well as metal sculptural forms.



Transit fares

Transit fares are the same for the bus and the CTrain. There are a number of ways to pay for your trip:



Fare options (subject to change)

A valid ticket, monthly pass, day pass, transfer or exact cash fare is required to ride Calgary Transit buses or CTrains.

Fare options

	Adult 5 years old and over	Youth Grades 1-12 and/or 6-14 years old
Single ticket/cash	\$ 2.25	\$ 1.50
	(\$2.50 effective Jan 1, 2008)	
Book of 10 tickets	\$ 19.50	\$13.00
	(\$21.00 effective Jan 1, 2008)	
Monthly pass	\$75.00	\$50.50
Day pass	\$ 6.75	\$ 4.50
Children (ages 5 and under)		Free
(when accompanied by a fare-paying customer)		

Senior citizens' transit pass

Available only from Calgary Transit Customer Service Centre

Annual fee\$35.00

GIS (Guaranteed Income Supplement) Recipients\$15.00

Where to buy your transit tickets

There are a number of locations you can purchase transit tickets, ticket books and monthly passes. For your convenience, here are some of the city-wide vendors:

- Calgary Co-op
- Canada Safeway
- Mac's Convenience Stores
- Food for Less
- 7-Eleven Food Stores
- Shoppers Drug Mart



Transit information sources

A little advance planning makes your transit trip more comfortable and convenient. The following are some of our information sources:

Calgary Transit website

calgarytransit.com provides information about Customer Services, fares, individual route maps, schedules and accessible transportation.

Teleride

Teleride is an interactive telephone system that provides the most current schedule information for your bus stop. Call 974-4000 and enter your four-digit stop number, (located at the bottom of the sign at your bus zone) to obtain current and future schedule times or general transit information.

Transit maps and schedules

The Transit map shows all Calgary Transit bus and CTrain routes. These maps are available at the Calgary Transit Customer Service Centre (224 Seventh Ave. S.W.), the plaza level of the downtown Municipal Building and some vendors.

The schedules for each individual route list the times when the bus leaves your starting point and when you'll reach your destination. The schedules also list bus stop locations, a route map, the four-digit Teleride numbers and other helpful information. Schedules are available from the Calgary Transit Customer Service Centre, your bus operator or call 262-1000 or TTY 268-8087 (for hearing impaired).

Customer Service

The Customer Service Centre (224 Seventh Ave. S.W.) is open weekdays from 10 a.m. to 5:30 p.m. You can purchase passes or tickets, obtain printed transit maps, route schedules and other brochures or receive help planning your transit trip. The Lost Property office is also located here (telephone 268-1600).

Customer Service representatives can be reached at 262-1000 (6 a.m. to 9 p.m. weekdays and 8 a.m. to 6 p.m. on weekends and holidays). Customer Service representatives can assist you in finding the bus or CTrain route you need, tell you where your bus zone or stop is located and where to transfer for connecting transit services.

Access Calgary

Access Calgary is responsible for managing eligibility, booking, scheduling and dispatching shared-ride, door-to-door transportation services for Calgarians with disabilities. Access Calgary was formed in the spring of 2001 in order to integrate transportation services that had been provided separately through Calgary Handi-Bus and Special Needs Taxi. For more information about Access Calgary call 537-7770 or visit www.accesscalgary.ca.

Safety and security measures

Uniformed and plain-clothed Protective Services officers patrol Calgary Transit facilities around-the-clock. They protect transit customers, employees and property, promote public safety and awareness and enforce bylaws and provincial statutes 24/7 on all Calgary Transit property.

A network of over 330 closed-circuit cameras exist throughout the CTrain line. They monitor the stations, platforms, escalators, halls and stairs. These cameras are overseen around-the-clock by Calgary Transit personnel. All CTrain cars, platforms and stations are equipped with a red HELP button. In an emergency, customers can contact Calgary Transit Control Centre personnel who will provide instructions and send emergency help immediately. Calgary Transit bus operators also have radio-equipment they use in an emergency to notify the appropriate personnel.

Service information

The information below shows the approximate operating times of transit routes. For more detailed scheduled information, pick up a pocket schedule, call Teleride at 974-4000 or Customer Service at 262-1000.

Weekdays

AM Peak	06:30–08:30
Midday	08:30–16:00
PM Peak	16:00–18:00
Evening	18:00–end of service

Saturday

Day	06:00–18:00
Evening	18:00–end of service

Sunday

All day



Travelling Across Town?

 **Click** and we'll plan your trip.

www.calgarytransit.com



 **Transit Trip Planning.**
ONLINE. ANYTIME.

Calgary Transit has implemented a new online service, **Trip Planning on the Web**, that allows you to easily plan your next trip by bus or CTrain. You simply enter where you wish to go and where you will be leaving from, and receive up to five itineraries on how to travel there by Calgary Transit bus or CTrain. Also included in the itineraries will be the schedule times of when to leave, the time you will arrive at your destination and any transfer connections you will need to make, as well as the duration of your trip.

Along with trip planning information, you can find the closest bus stops to where you live, work or play and route schedules that will provide times for a single stop, the main time points or all stops along the route.

www.calgarytransit.com

Ride the Wind!™ with Calgary Transit

Wind generated electricity powers the CTrain

Using wind power, makes the CTrain 100 per cent emissions-free and eliminates the generation of 26,000 tonnes of CO2 annually, which is the equivalent to removing 7.5 million vehicle trips off Calgary streets.

Calgary's CTrain is the first and only emissions-free transit system in North America to be powered by wind-generated electricity and is the most heavily used Light Rail transit system on the continent

Calgary Transit's Ride the Wind! Program is the winner of several awards for leadership and renewable energy.



Transit Schedules and Information:

www.calgarytransit.com

(403) 262-1000

Telereide: (403)974-4000 (plus 4 digit stop number)

