

# Calgary Transit

Now more convenient than ever.



## WEST LRT RIDERS GUIDE

[calgarytransit.com](http://calgarytransit.com)

call 403-262-1000

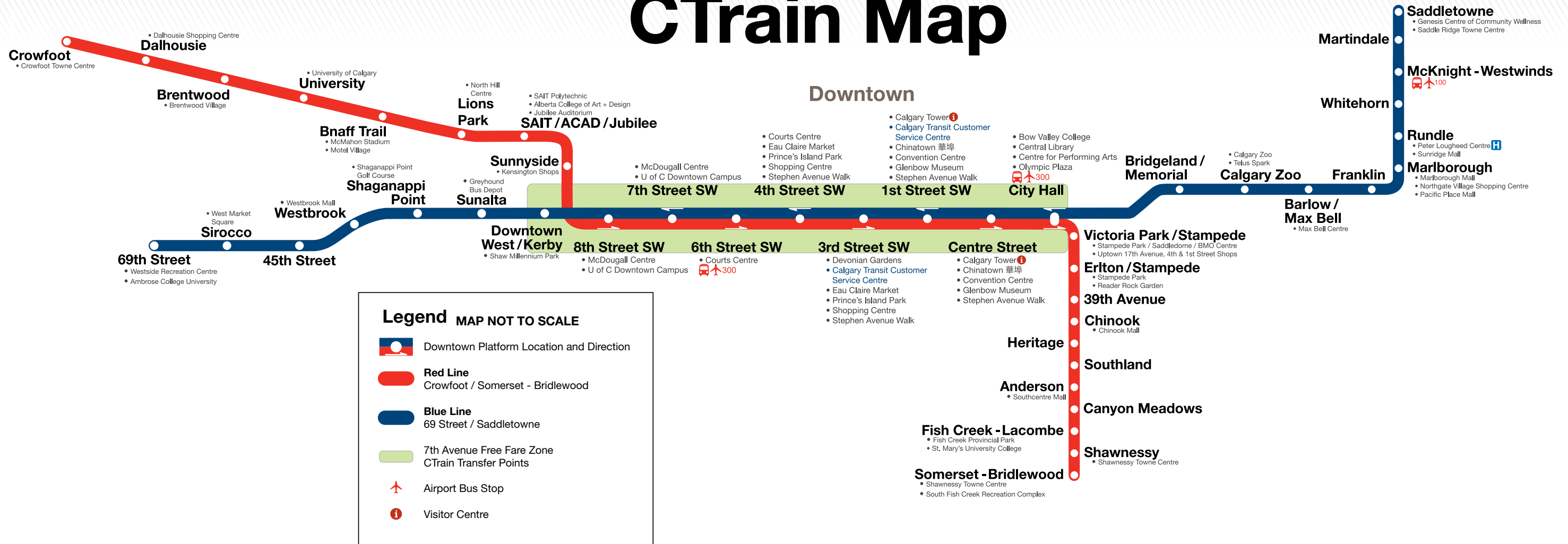
Calgary Transit



THE CITY OF  
**CALGARY**

*Onward!* Enable public transit, walking and cycling as the preferred mobility choices for more people.

# CTrain Map



First inbound CTrain leaving 69 Street Station - 4:32 a.m.

Last inbound CTrain leaving 69 Street Station - 1:29 a.m.

Weekday				Saturday		Sunday
AM Peak	Midday	PM Peak	Evening	Day	Evening	Day
4 – 7	10	4 – 7	10 – 15	10 – 15	10 – 15	10 – 15

**Frequency of service in minutes**

The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.



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# INTRODUCTION

This Rider's Guide provides information about the new stations, an overview of the new and revised bus routes and frequency of service. For detailed route schedules and trip planning, visit [calgarytransit.com](http://calgarytransit.com) or call 403-262-1000. Pocket schedules with detailed stop and schedule information are available at the Calgary Transit Customer Service Centre at 224 Seventh Ave. S.W.

# Connecting Calgarians Like Never Before

## A message from the General Manager of Transportation

When the west leg of the LRT begins carrying passengers December 10, 2012, it will be more than just six new stations and 8.2 kilometres of track. It will be part of an integrated transportation system where a new LRT line, re-aligned bus routes, expanded pathway system and improved road network work together to better connect Calgarians in the west to the places they live, work, shop and play.

This project was about more than just public transit. It included new pathway construction, road network improvements and enhancements to sidewalks and intersections to make them more pedestrian friendly. The overall project also included a new high school along the west leg of the CTrain system and created new opportunities for revitalization, including transit oriented development opportunities that encourage future housing and services to locate close to CTrain stations.

Thank you west Calgary for your patience and support as we designed and constructed the largest infrastructure project ever undertaken by The City. We know it seemed at times like construction would never end, but the final result is here and we want to thank you for bearing with us over the past three years. We think you will be impressed with the result.



**MAC  
LOGAN**

## A message from the Director of Calgary Transit

Over the last four years we have held 14 meetings with Calgarians, with an estimated total attendance of over 3,000 people, to discuss and get feedback on the new Calgary west service plan. This plan consists of 14 new or newly changed bus routes that will be servicing west Calgary in conjunction with the opening of the west leg of the LRT system.

The new transit services are designed to provide a faster, more reliable, higher capacity service to connect west Calgary residents and businesses to the downtown and other destinations that are served by the CTrain and Calgary Transit's bus network. On average, the travel time savings for all communities in the area will be up to 15 minutes for trips to downtown.

With about 45,000 people who live within walking distance of one of the six new stations, the new west leg of the LRT will help connect customers like never before.





























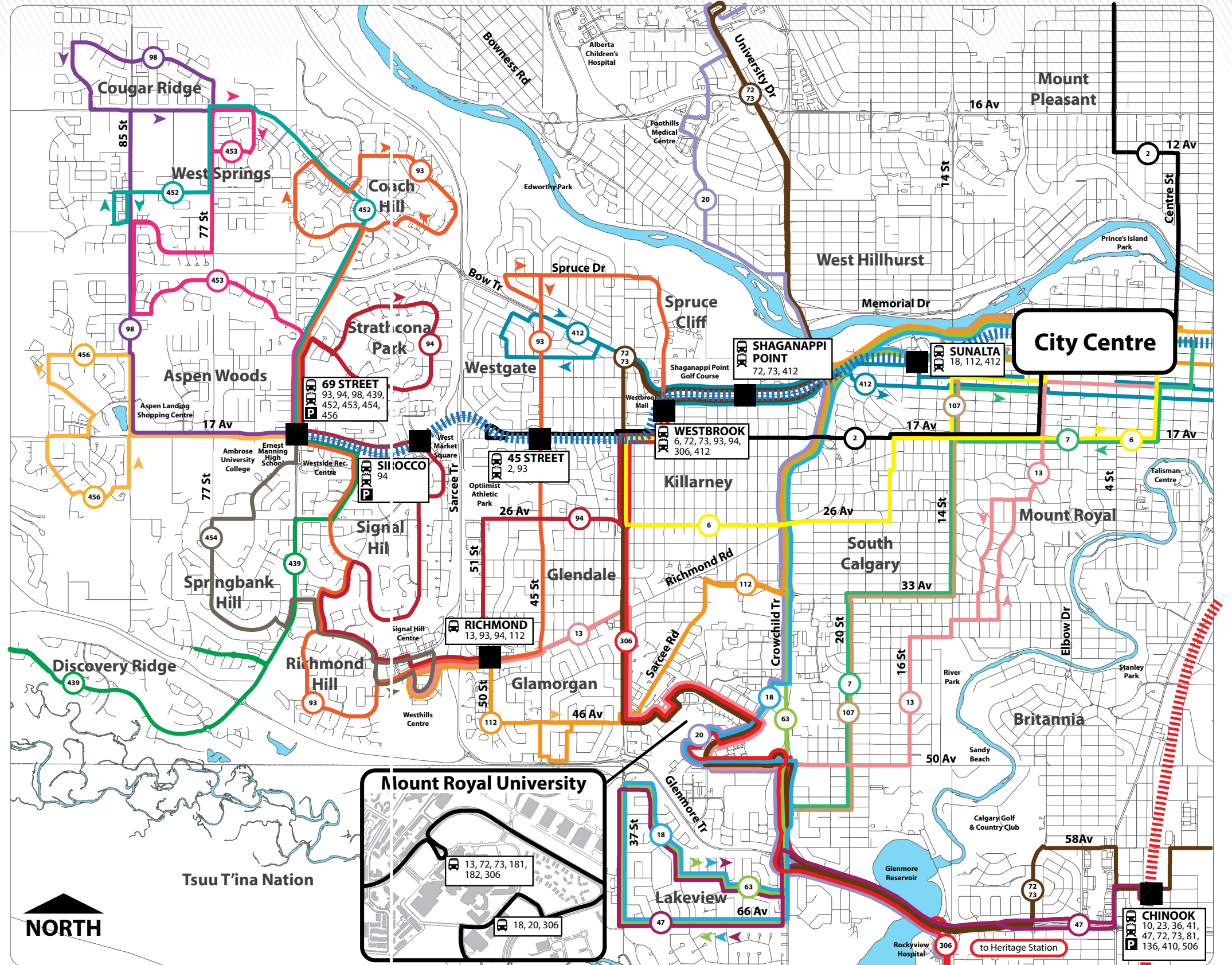
**DOUG  
MORGAN**

# West Calgary Bus Routes

GETTING YOU  
WHERE YOU NEED  
TO GO FASTER,  
EASIER, MORE  
FREQUENTLY AND  
WITH RELIABILITY

## LEGEND

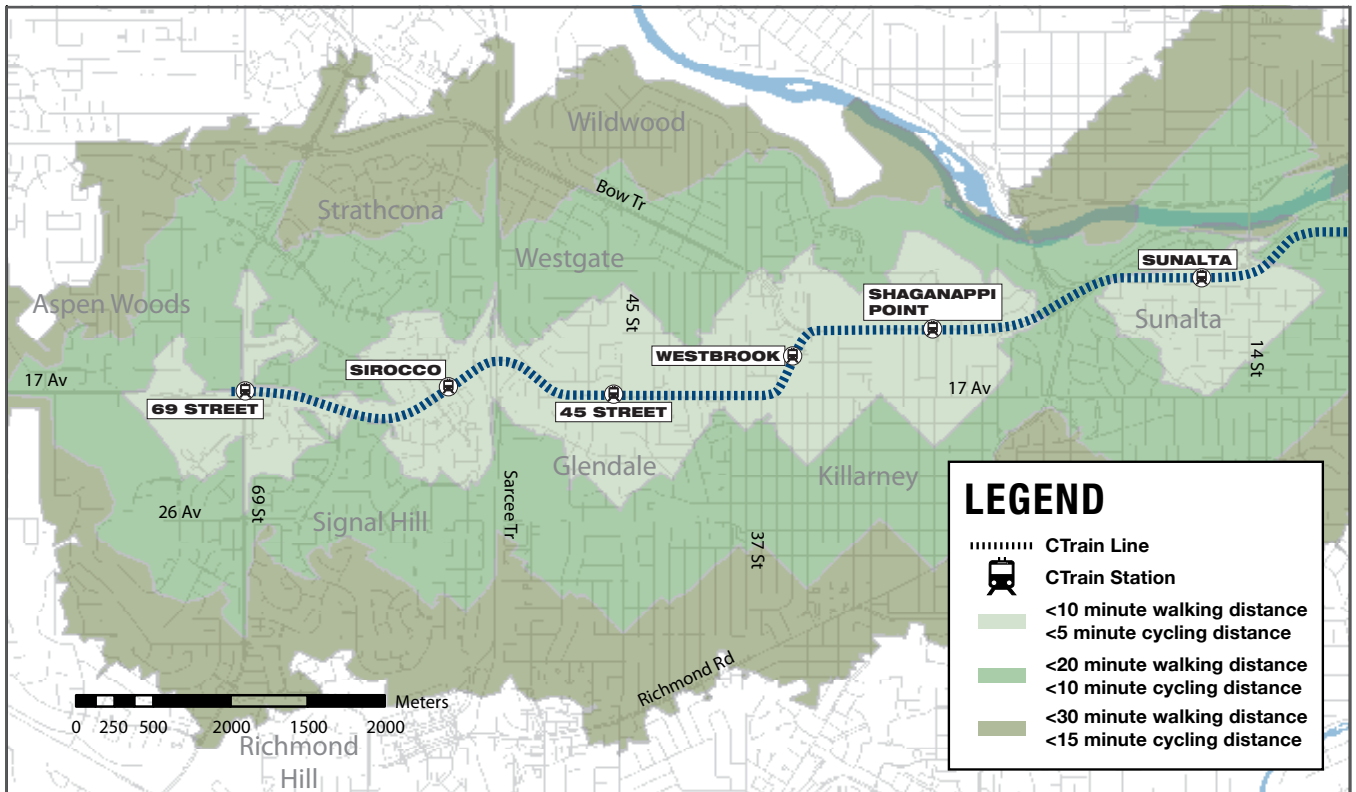
-  CTrain Line
-  CTrain Station
-  Bus Terminal
-  Park and Ride
  
-  2 Killarney - 17 Avenue / Mount Pleasant
-  6 Killarney - 26 Avenue
-  7 South Calgary
-  13 Mount Royal
-  18 Lakeview
-  20 Northmount / Heritage
-  47 Lakeview
-  63 Lakeview Express
-  72 Circle Route
-  73 Circle Route
-  93 Coach Hill / Westbrook
-  94 Strathcona / Westbrook
-  98 Cougar Ridge
-  107 South Calgary
-  112 Sarcee Road
-  306 BRT Westbrook / Heritage
-  412 Westgate / Beltline
-  439 Discovery Ridge
-  452 Wentworth
-  453 West Springs
-  454 Springbank Hill
-  456 Aspen Woods



# Getting around your community

In addition to taking the bus, residents surrounding the CTrain stations have the benefit of conveniently walking or cycling to the CTrain stations and bus terminals. At most, residents will have an enjoyable 30-minute walk or 15-minute cycle time.

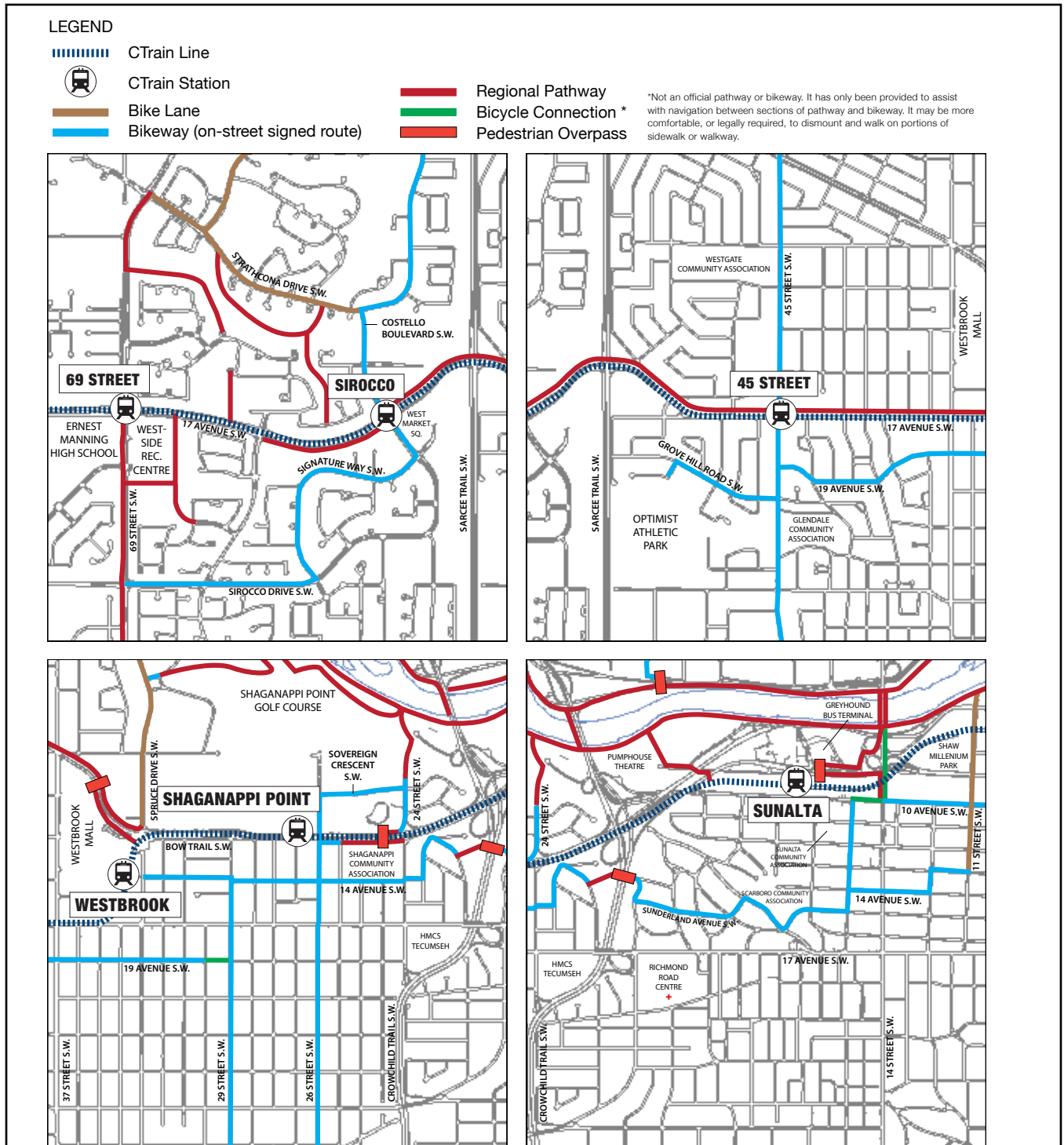
Bike racks are available at all CTrain stations. Customers are welcome to bring their bikes on the CTrain during off peak hours and weekends. For more information, visit [calgarytransit.com](http://calgarytransit.com).



# West LRT bicycle route improvements

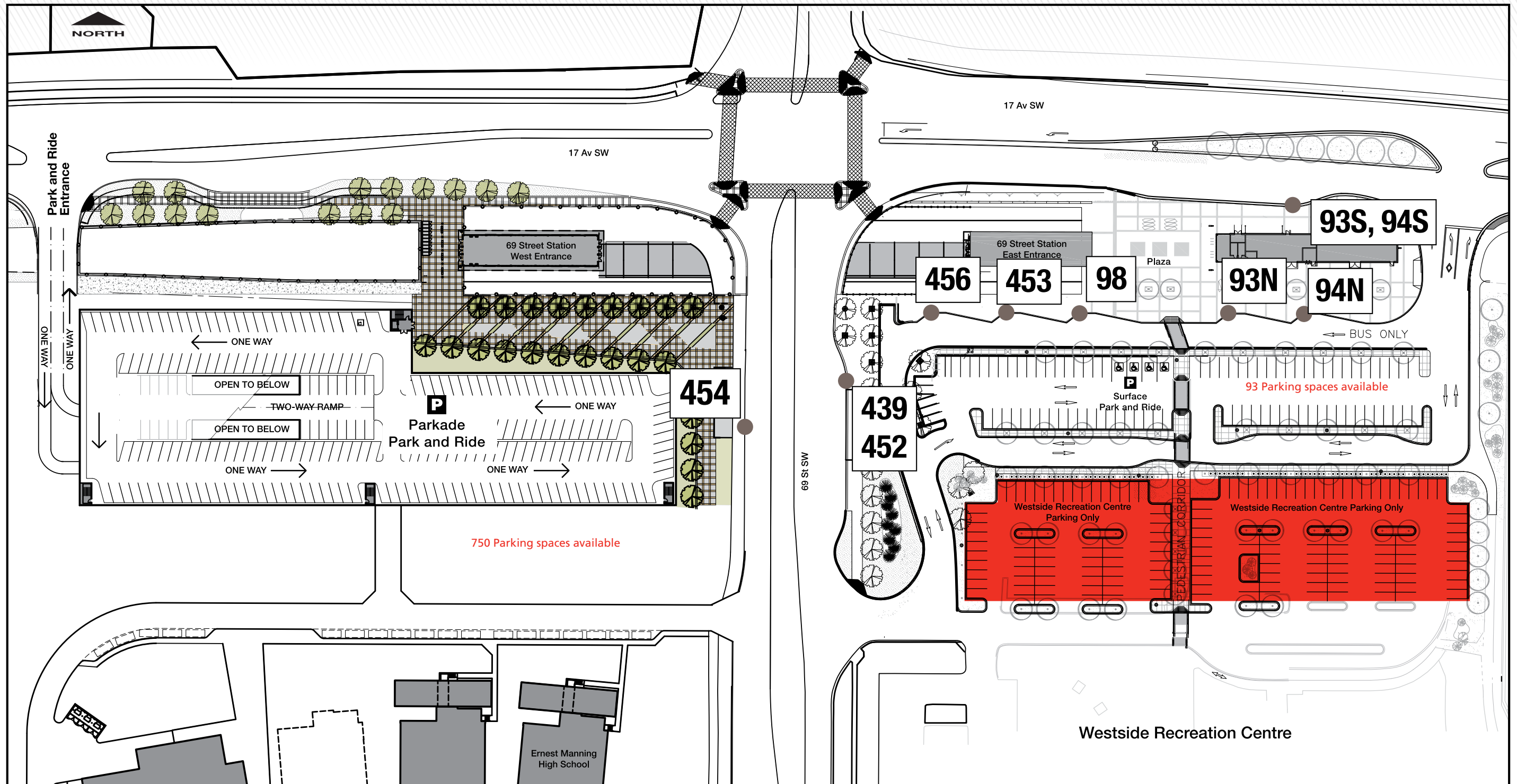
In the West LRT line service area, The City has installed a number of cycling improvements including on-street bicycle lanes, shared lanes and new on-street bike routes. Supported by the Cycling Strategy, the improvements connect the cycling network in west Calgary directly to the six West LRT stations and many other destinations.

To learn more about the cycling route improvements, visit [calgarytransit.com/westlrt](http://calgarytransit.com/westlrt).



# 69 Street Parkade Park and Ride

# 69 Street CTrain Station and Bus Terminal



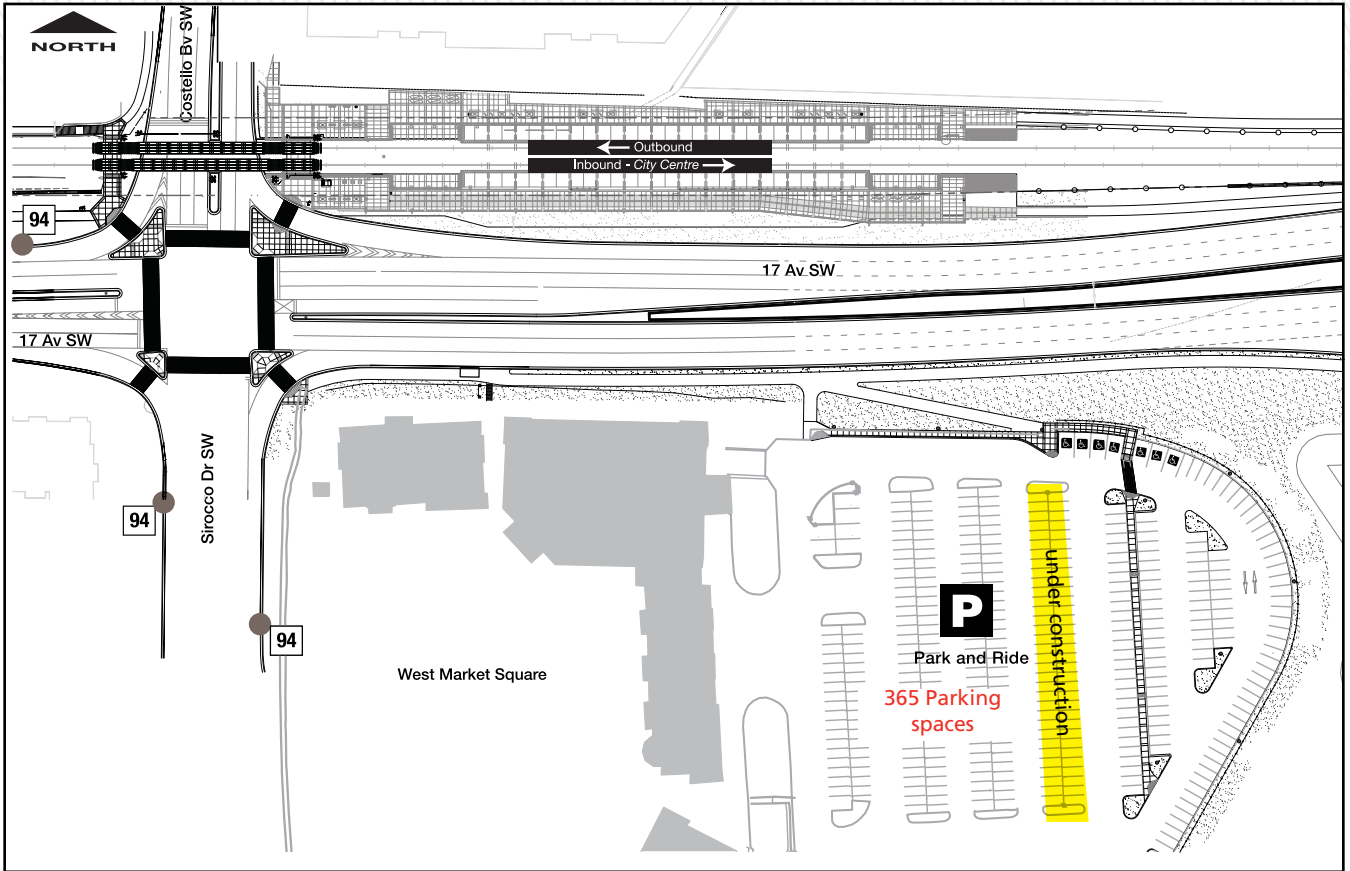
### Bus Route Numbers

93 – Coach Hill / Westbrook  
 94 – Strathcona / Westbrook  
 98 – Cougar Ridge

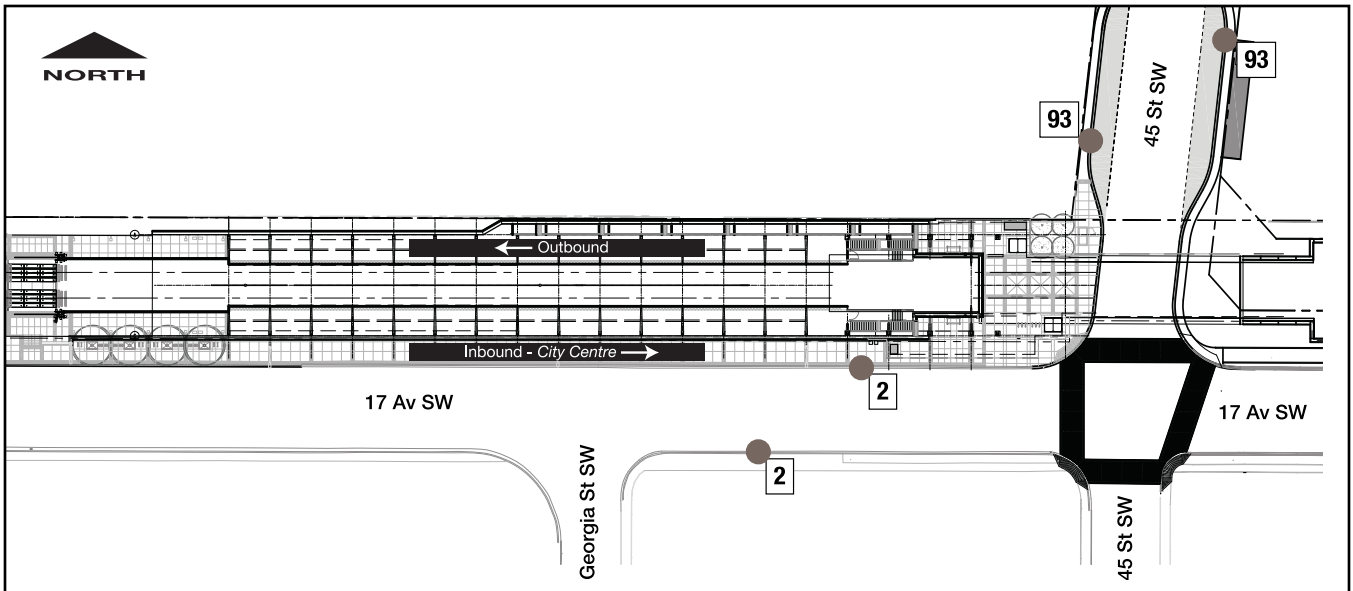
439 – Discovery Ridge  
 452 – Wentworth  
 453 – West Springs

454 – Springbank Hill  
 456 – Aspen Woods

# Sirocco CTrain Station



# 45 Street CTrain Station



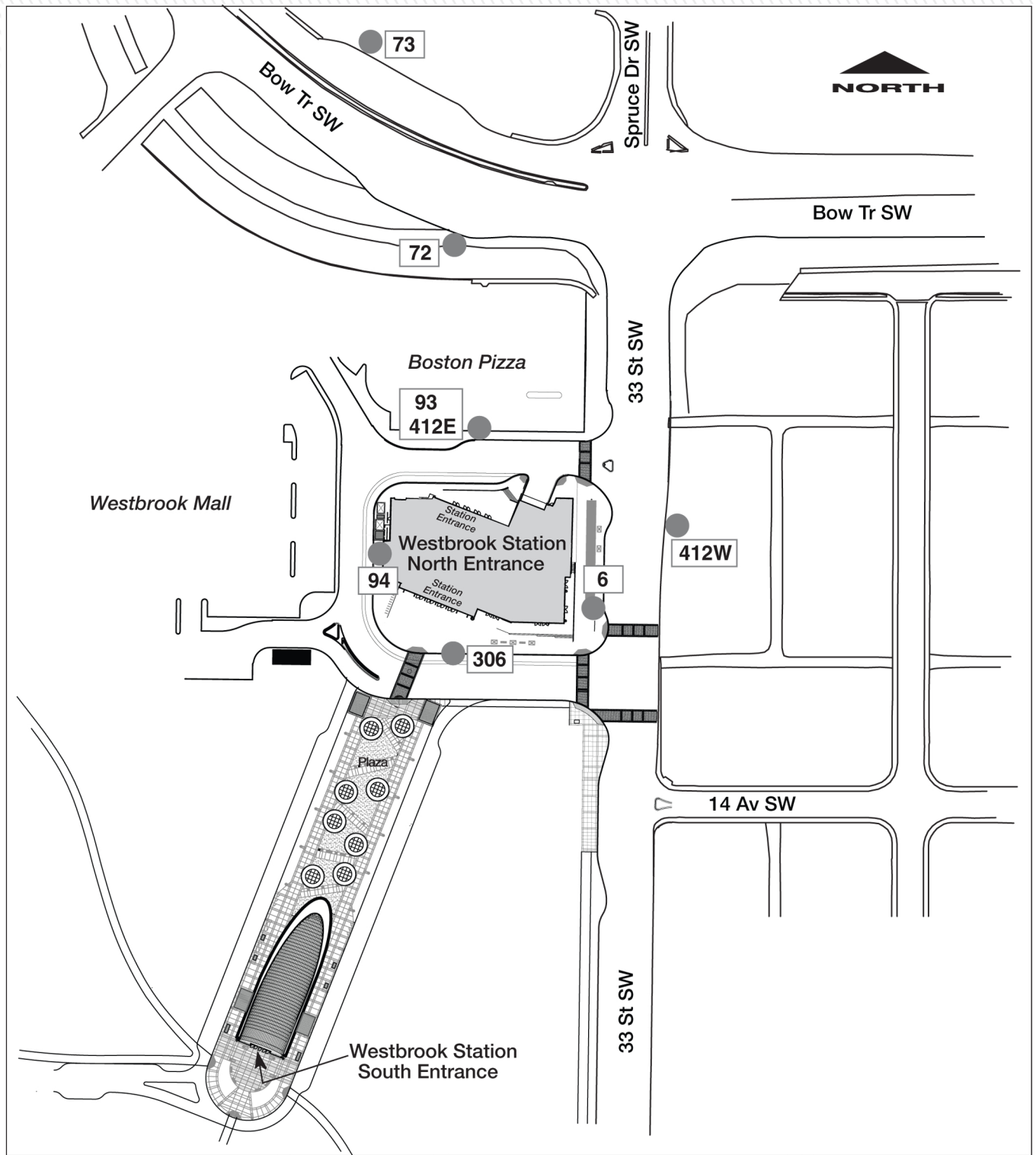
## Bus Route Numbers

2 – Killarney / 17 Ave / Mount Pleasant

93 – Coach Hill / Westbrook

94 – Strathcona / Westbrook

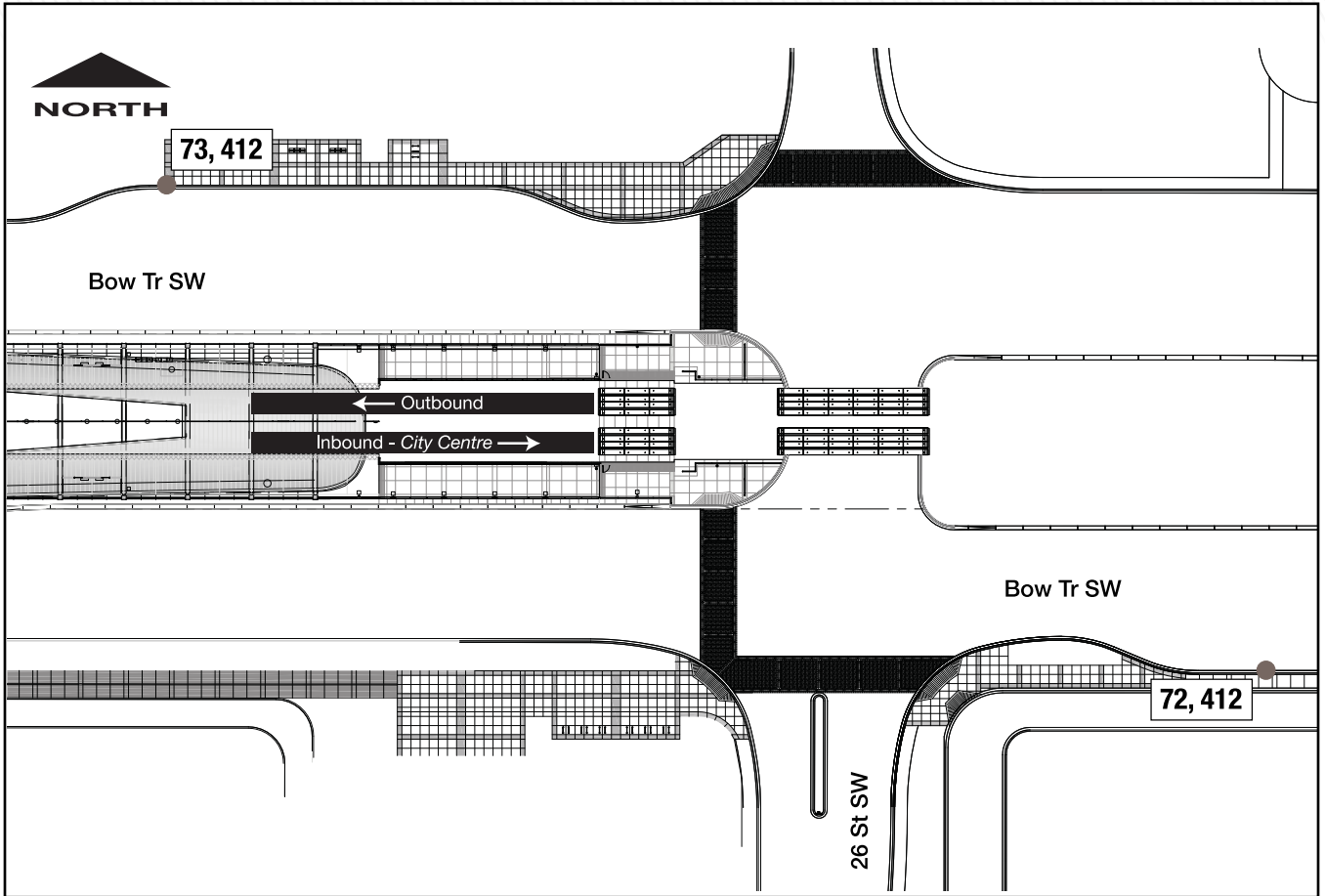
# Westbrook CTrain Station and Bus Terminal



## Bus Route Numbers

- 6 – Killarney/26 Ave
- 93 – Wildwood/Westhills Centre/Coach Hill
- 94 – Westhills Centre/Strathcona
- 306 – MRU/Heritage Station
- 412E – Beltline/Downtown
- 412W – Westgate

# Shaganappi Point CTrain Station



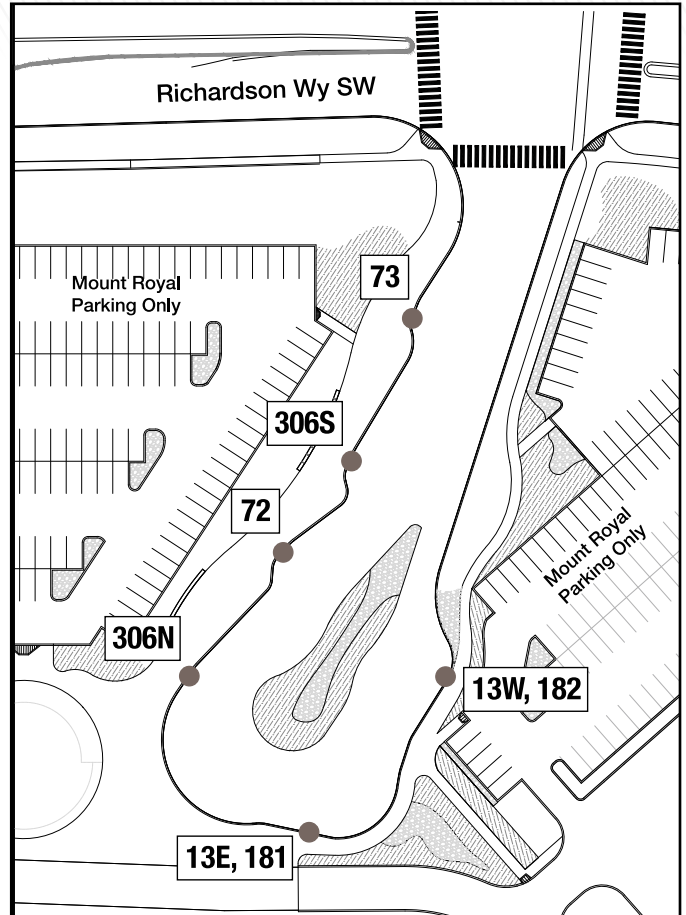
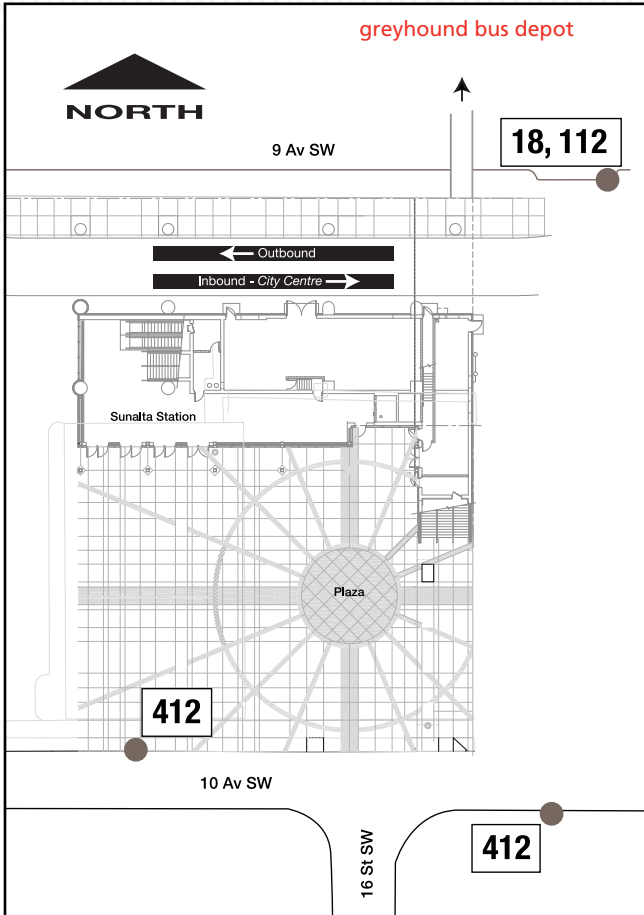
## Bus Route Numbers

72/73 – Circle Route

412 – Westgate / Beltline

# Sunalta CTrain Station

# MRU Bus Terminal



## Bus Route Numbers

13 – Mount Royal  
 18 – Lakeview  
 72/73 – Circle Route

112 – Sarcee Road  
 181 – MRU North Express  
 182 – MRU South Express

306 – BRT Westbrook / MRU / Heritage  
 412 – Westgate / Beltline

# New routes - By current routes and community

Effective Dec. 10, 2012

Current Routes	Revised for West LRT	New Route(s)
2	Yes	2, 94
6	Yes	6, 94
17	Yes	17, 93, 412, CTrain
53	Cancelled	2, 93, 94, 454, CTrain
67	Cancelled	2, 94, CTrain
72	No	306, CTrain
73	No	306, CTrain
101	Cancelled	93, Ctrain
104	Cancelled	94 CTrain
106	Cancelled	6, 94
108	Cancelled	93, 94, CTrain
166	Cancelled	94, CTrain
179	Cancelled	98, 453, CTrain
301	Yes	301, 306, CTrain
401	Cancelled	93, 94
403	Cancelled	17
438	Cancelled	439, 454
439	Yes	439
453	Yes	98, 452, 453
456	Yes	456

Routes 7, 13, 18, 20, 47, 63, 70, 72, 73, 107, 112, 181, 182 remain the same.

Community	New Route(s)
Aspen Woods	456
Coach Hill	93
Cougar Ridge	98
Currie Barracks	112
Discovery Ridge	439
Glamorgan	112
Glenbrook	93 and 94
Glendale	93 and 94
Killarney	6
Patterson	93
Richmond	6
Richmond Hill	93 and 94
Rosscarrock	412
Shaganappi	93
Signal Hill	93 and 94
Springbank Hill	439 and 454
Spruce Cliff	93
Strathcona	94
West Springs	452 and 453
Westgate	93 and 412
Wildwood	93

## School service

For information regarding special school routes and schedules, please visit [calgarytransit.com](http://calgarytransit.com) or contact your school for route and schedule information.

# Route 2 // Killarney / 17 Ave / Mount Pleasant

Connecting to 45 Street CTrain station and 78 Ave Bus Terminal








## Frequency of service in minutes

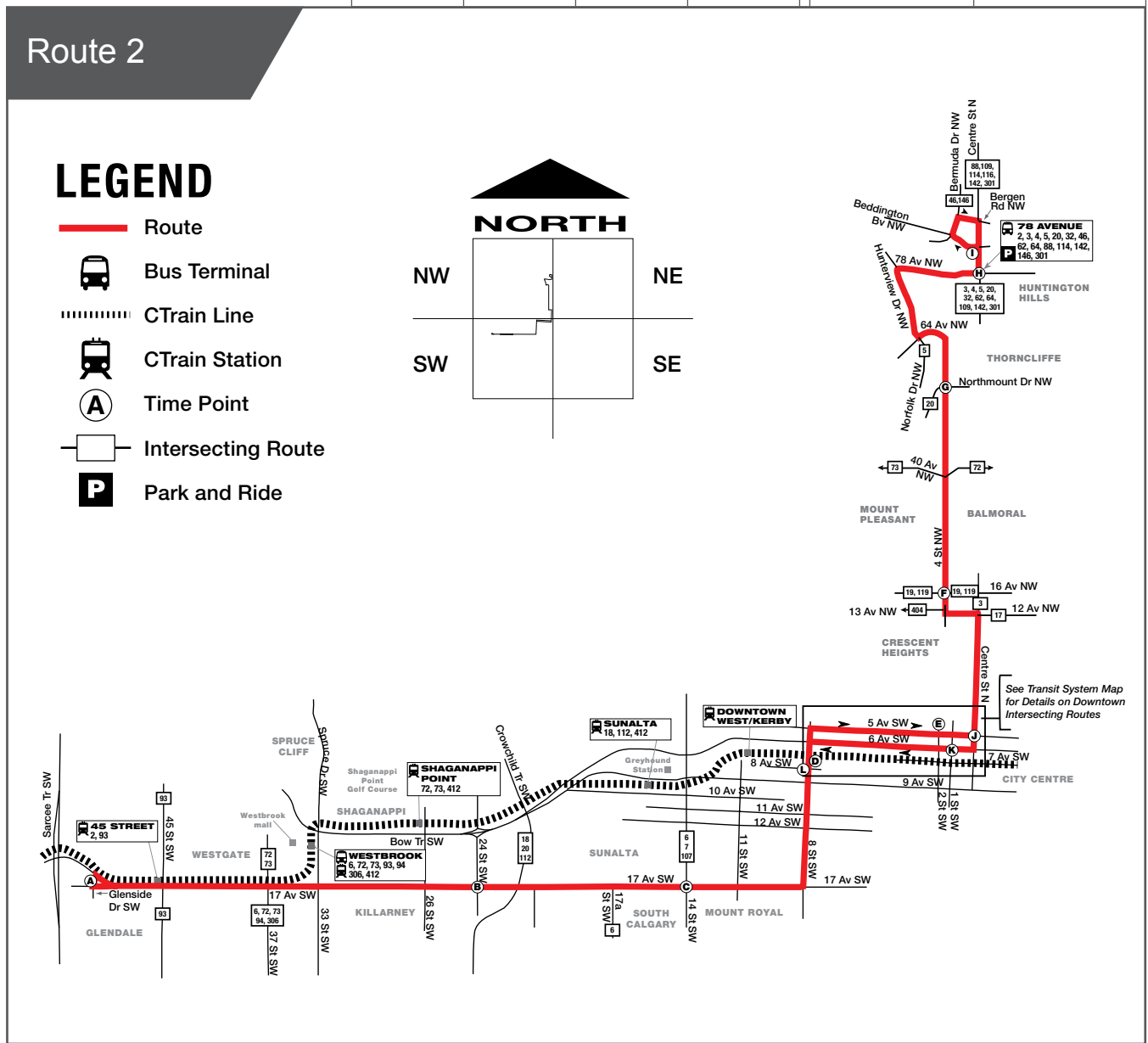
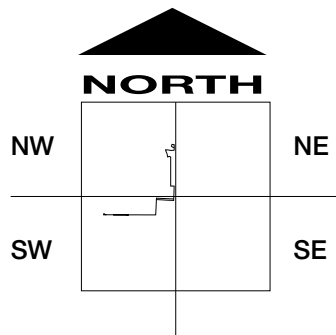
The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
5	15	5	30	20	30

## Route 2

### LEGEND

-  Route
-  Bus Terminal
-  CTrain Line
-  CTrain Station
-  Time Point
-  Intersecting Route
-  Park and Ride



# Route 6 // Killarney / 26 Ave

Connecting to Westbrook CTrain station and downtown







## Frequency of service in minutes

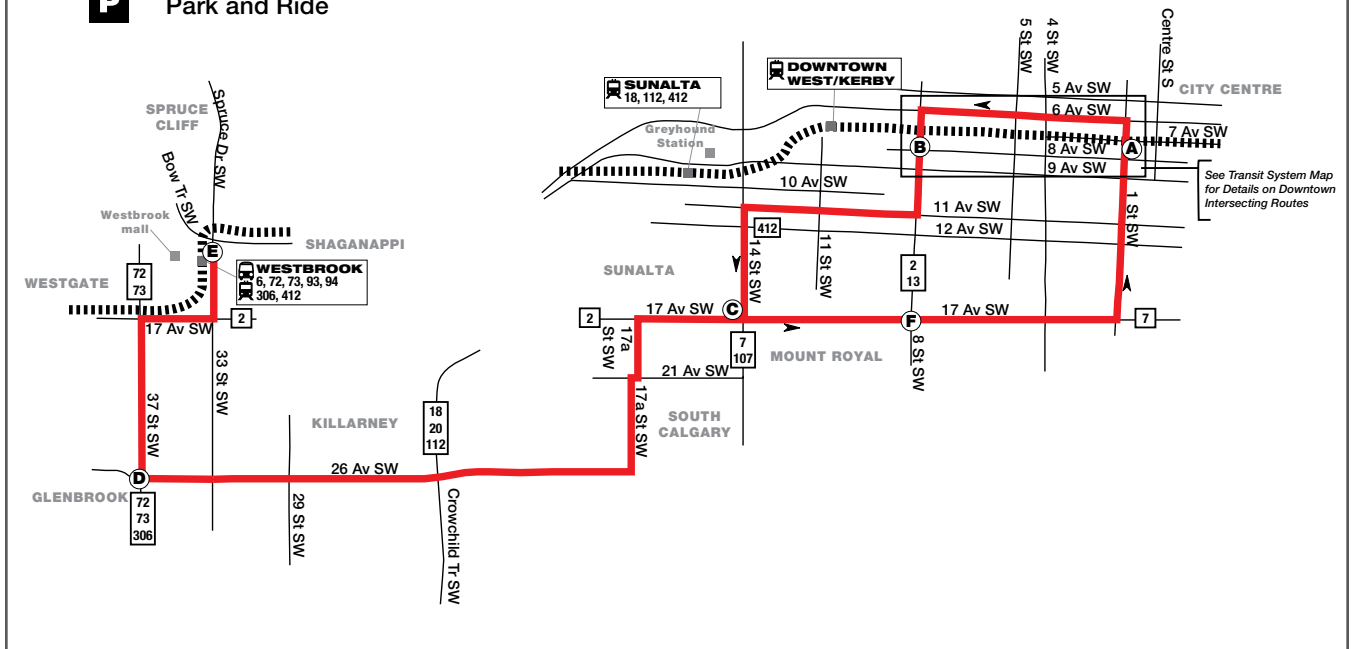
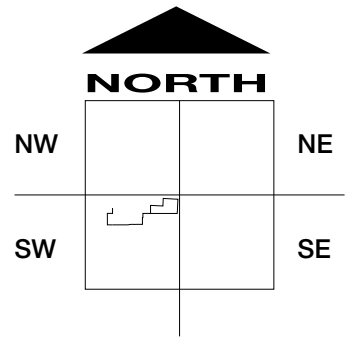
The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
10	20	10	30	30	30

## Route 6

### LEGEND

- Route
-  Bus Terminal
-  CTrain Line
-  CTrain Station
-  Time Point
-  Intersecting Route
-  Park and Ride



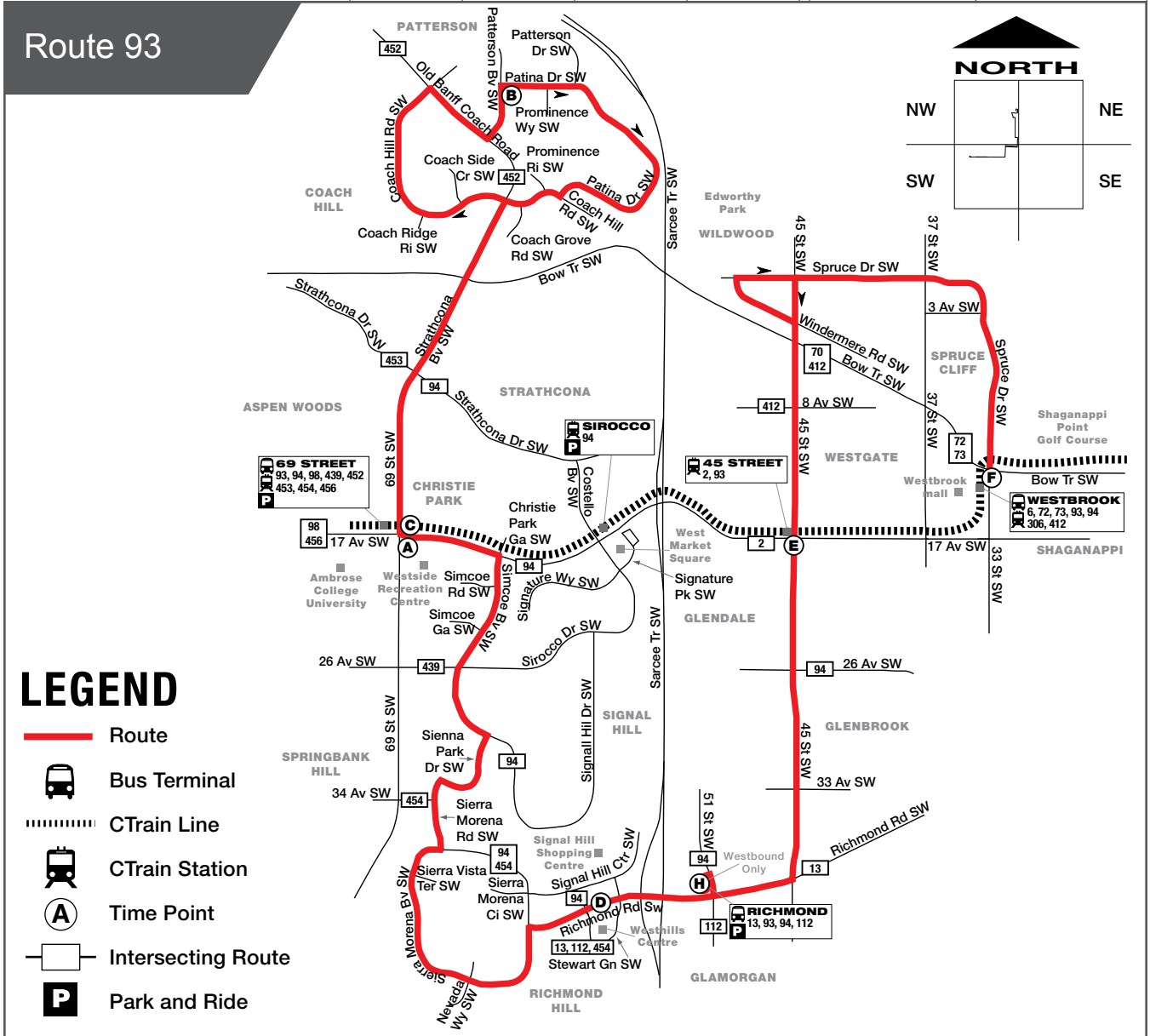
# Route 93 // Coach Hill / Westbrook

Connecting to 69 Street, 45 Street, and Westbrook CTrain Stations

## Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
8/15	30	8/15	30	30	30





# Route 98 // Cougar Ridge

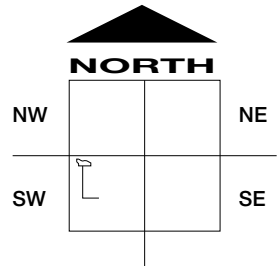
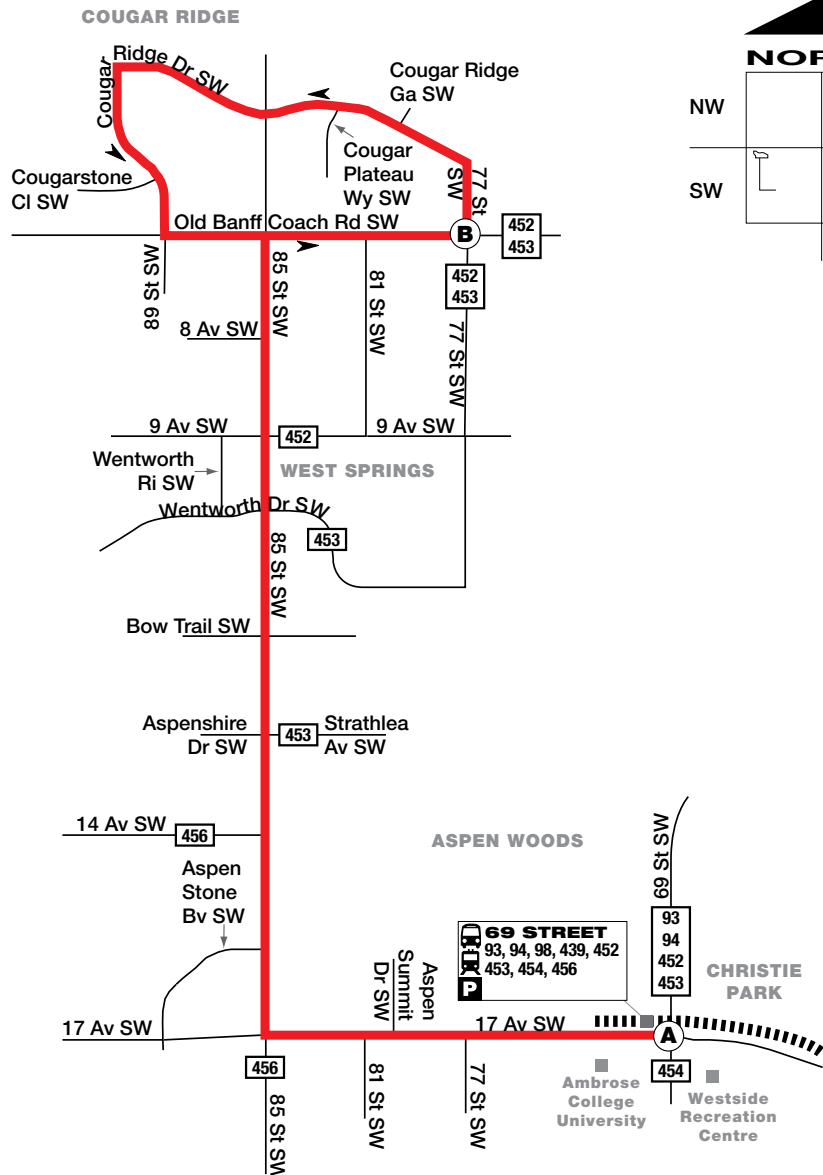
Connecting to 69 Street CTrain station

## Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
15	30	15	30	30	30

## Route 98



## LEGEND

- Route
- Bus Terminal
- CTrain Line
- CTrain Station
- Time Point
- Intersecting Route
- Park and Ride

# Route 306 // BRT Westbrook / Heritage

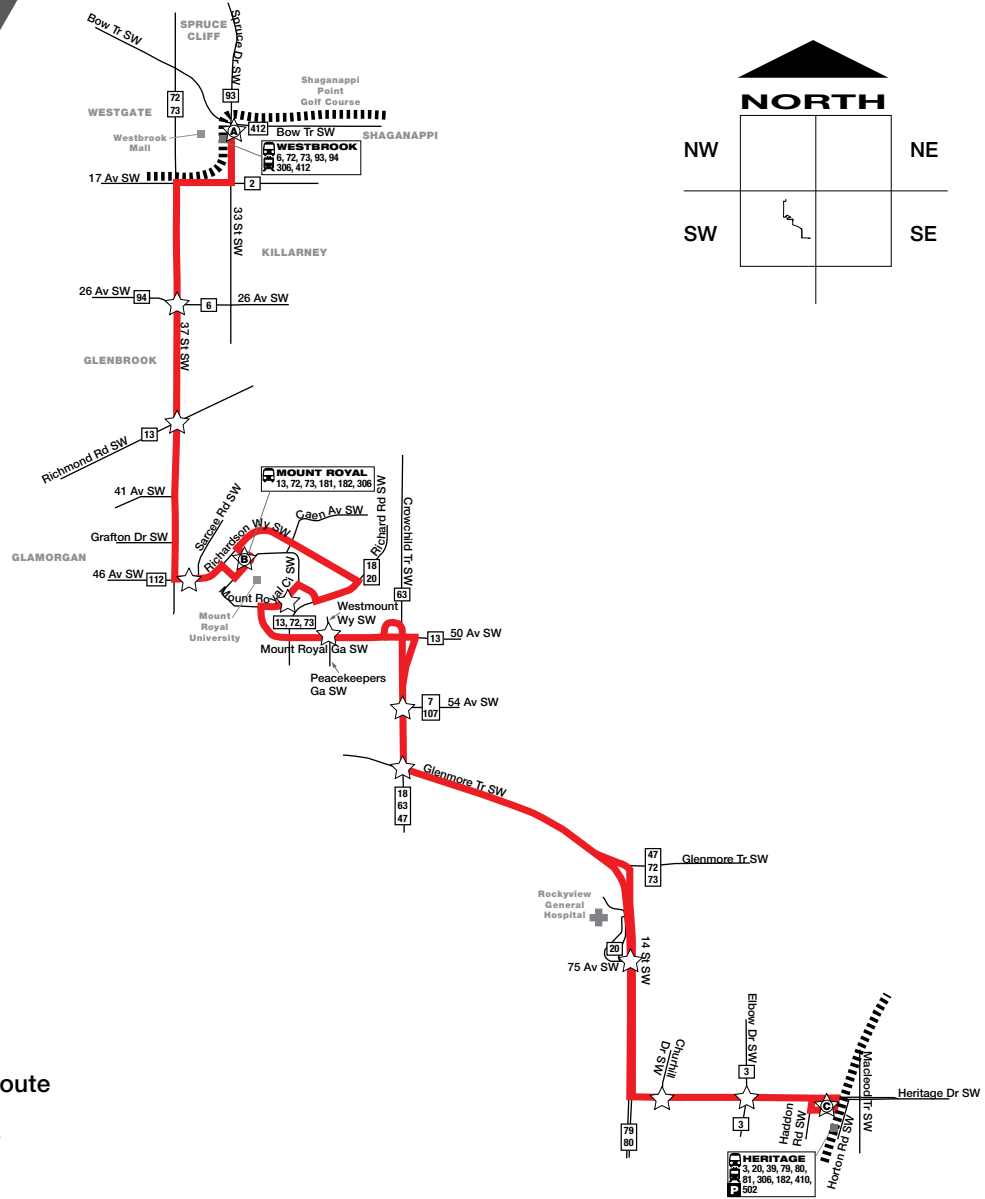
Connecting to Mount Royal University, Westbrook and Heritage CTrain stations

**Frequency of service in minutes**  Limited stop service








The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
30	30	30	30	30	30

## Route 306



## LEGEND

-  Route
-  Bus Terminal
-  CTrain Line
-  CTrain Station
-  Time Point
-  Intersecting Route
-  Park and Ride

# Route 412 // Westgate / Beltline

Connecting to Westbrook, Shaganappi Point, and Sunalta CTrain stations








## Frequency of service in minutes

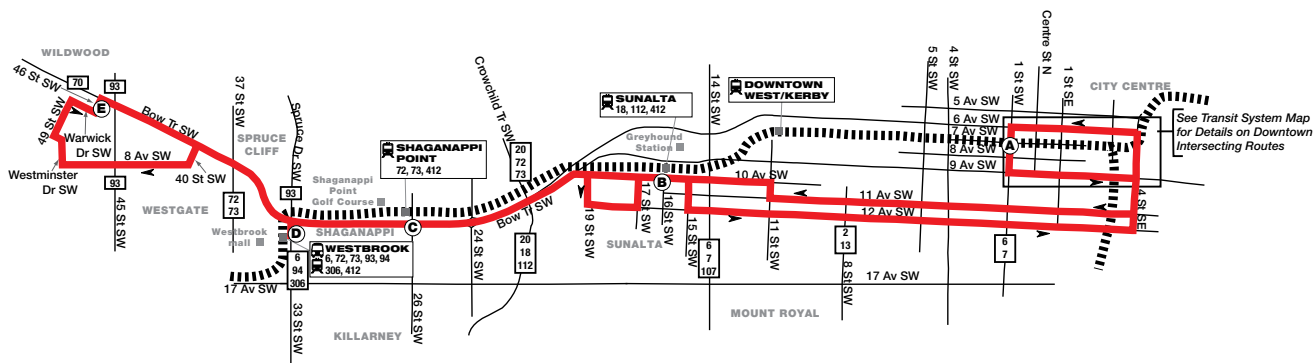
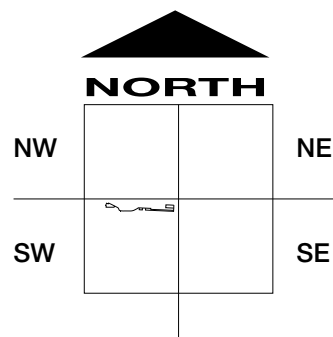
The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
20	40	20	no service	40	40

## Route 412

### LEGEND

-  Route
-  Bus Terminal
-  CTrain Line
-  CTrain Station
-  Time Point
-  Intersecting Route
-  Park and Ride



# Route 439 // Discovery Ridge

Connecting to 69 Street CTrain station







## Frequency of service in minutes

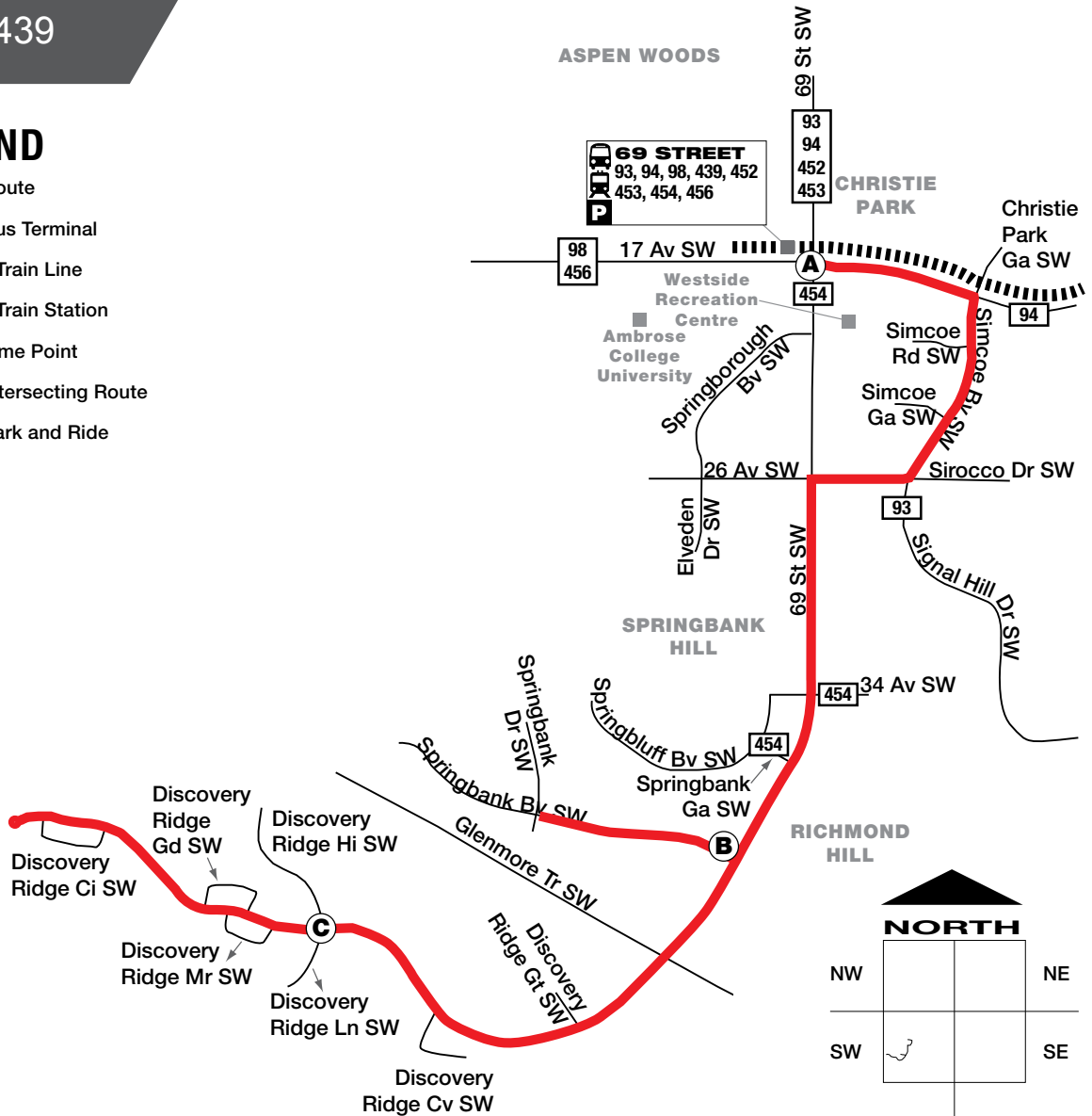
The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
20	30	20	30	30	30

## Route 439

### LEGEND

- Route
-  Bus Terminal
-  CTrain Line
-  CTrain Station
-  Time Point
-  Intersecting Route
-  Park and Ride



# Route 452 // Wentworth

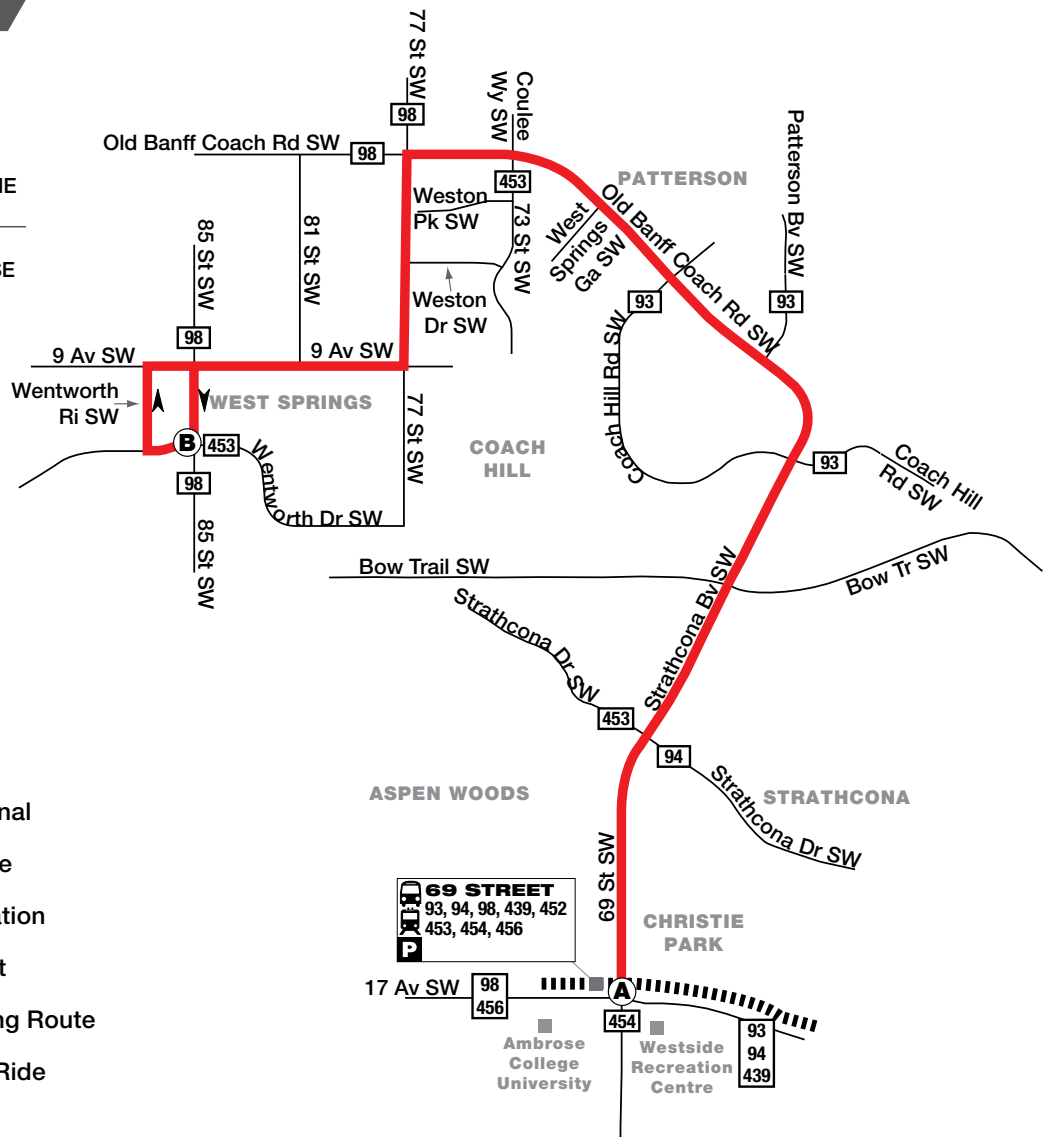
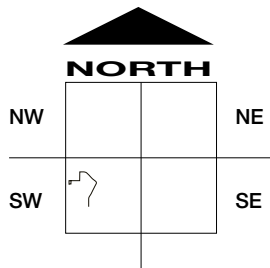
Connecting to 69 Street CTrain station

## Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
45	45	45	no service	45	45

## Route 452



## LEGEND

- Route
- Bus Terminal
- CTrain Line
- CTrain Station
- Time Point
- Intersecting Route
- Park and Ride

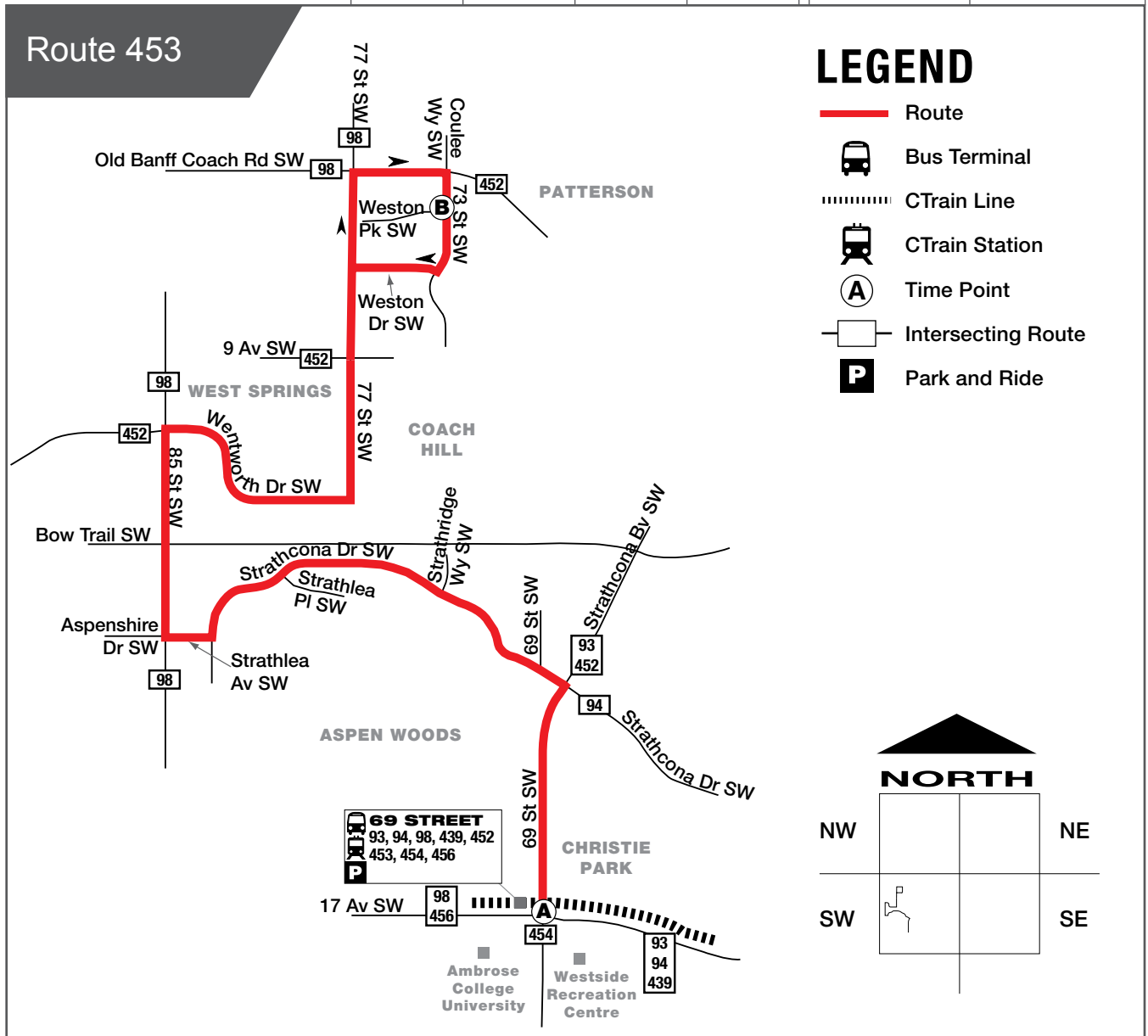
# Route 453 // West Springs

Connecting to 69 Street CTrain station

## Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
15	30	15	30	30	30



# Route 454 // Springbank Hill

Connecting to 69 Street CTrain station








## Frequency of service in minutes

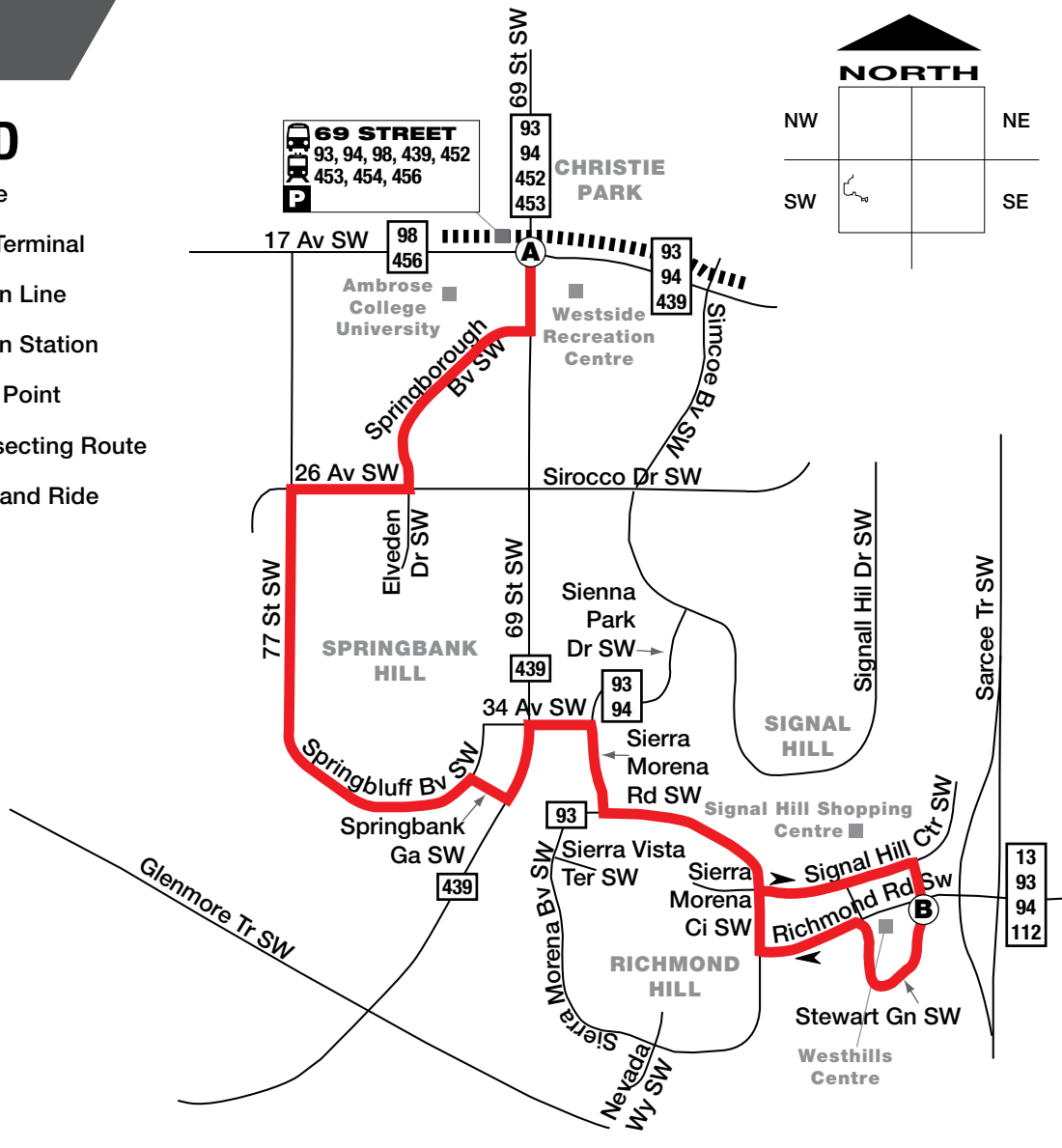
The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
20	30	20	30	30	30

## Route 454

### LEGEND

-  Route
-  Bus Terminal
-  CTrain Line
-  CTrain Station
-  Time Point
-  Intersecting Route
-  Park and Ride



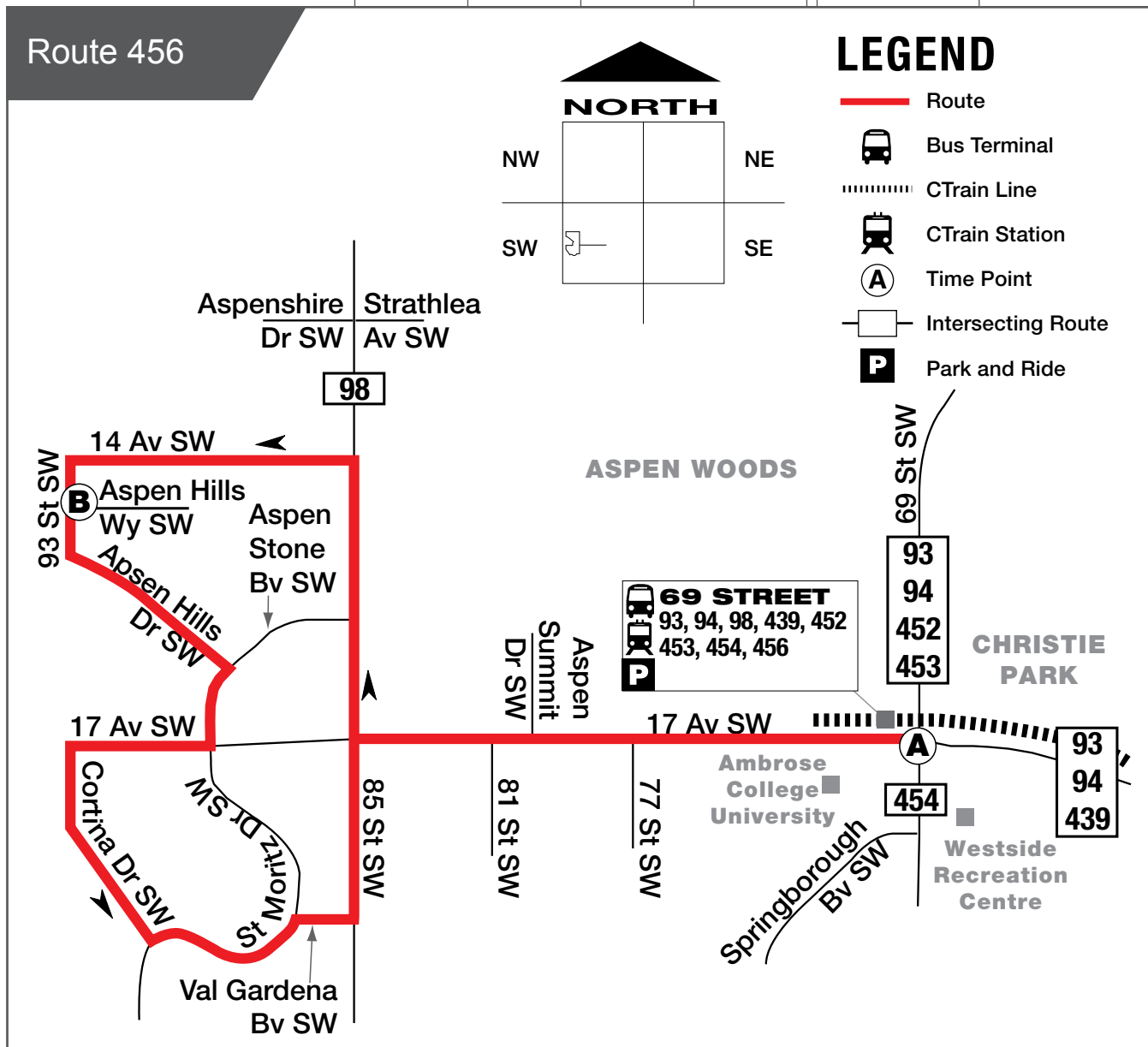
# Route 456 // Aspen Woods

Connecting to 69 Street CTrain station

### Frequency of service in minutes

The frequencies and operating times listed below are approximate (please see Operating times on page 27 for more details). Check calgarytransit.com or Pocket Schedules for actual scheduled times.

Weekday				Saturday	Sunday
AM Peak	Midday	PM Peak	Evening	Day / Evening	Day / Evening
15	30	15	30	30	30



# Transit fares

Transit fares are the same for the bus and the CTrain. There are a number of ways to pay for your trip.

## Fare options (subject to change)

A valid ticket, monthly pass, day pass, transfer or exact cash fare is required to ride Calgary Transit buses or CTrains. (New fares as of Jan. 1, 2013).

	Adult	Adult JAN. 2013	Youth	Youth JAN. 2013
<b>Fare Options</b>	<b>18 years old +</b>	<b>18 years old +</b>	<b>6–17 years old</b>	<b>6–17 years old</b>
Single ticket/cash	\$2.75	\$3.00	\$1.75	\$1.75
Book of 10 tickets	\$27.50	\$30.00	\$17.50	\$17.50
Monthly passes	\$94.00	\$94.00	\$57.50	\$57.50
Day passes	\$8.25	\$9.00	\$5.25	\$5.75
Children (ages five and under)	Free (when accompanied by a fare-paying customer)			

## Where to buy your transit tickets

There are a number of locations to purchase transit tickets, ticket books and monthly passes. For your convenience, here are some of the city-wide vendors:

- Calgary Co-op
- Canada Safeway
- Mac's Convenience Stores
- Shoppers Drug Mart

Visit [calgarytransit.com](http://calgarytransit.com) for a full list of vendors.

## Senior Citizens' Transit Pass

Available only from Calgary Transit Customer Service Centre.

Annual fee	\$55.00
GIS (Guaranteed Income Supplement) recipients	\$15.00



# Transit information sources

## Calgary Transit website

At [calgarytransit.com](http://calgarytransit.com), we provide trip planning, information about schedules, individual route maps, fares, accessible transportation, customer services and upcoming events.

## Trip planning

### Calgary Transit Trip Planner

Calgary Transit Trip Planner will provide you with a complete itinerary of your trip, including where to catch your bus or train, transfer connections and a complete schedule for departure and arrival.

To plan your trip using Calgary Transit Trip Planner, go to [calgarytransit.com](http://calgarytransit.com)

## Google Transit

You can also plan your trip using Google Transit. Go to [calgarytransit.com/html/google](http://calgarytransit.com/html/google).

## Teleride

Teleride is an interactive telephone information system that provides the most current schedule information for your bus stop. Call 403-974-4000 and enter your four-digit stop number (located at the bottom of the sign at your bus zone), to obtain the departure times of the next three buses. You can also obtain future schedule times or general transit information.

## Teletext

Text the four-digit bus stop number to 74000 on your mobile device and you will receive a message back with the next departure times of the bus for that location. Register online at [calgarytransit.com](http://calgarytransit.com) to receive enhanced service with added convenience and flexibility. Standard text messaging and data rates apply.

## Twitter

Twitter is a rich resource of instantly updated information. It is easy to stay updated on a wide variety of topics. Join today and follow: @calgarytransit

## Transit email alerts

Register for Transit email alerts and receive information regarding your specific route, emergency route detours and CTrain updates. For more information, visit [calgarytransit.com](http://calgarytransit.com).

## System map and pocket schedules

The transit system map shows all Calgary Transit bus and CTrain routes.

A pocket schedule for each individual route shows a route's frequency and travel time. The schedule also list bus stop location, a route map, the four-digit Teleride number and other helpful information.

The transit system map and pocket schedules are available from the Calgary Transit Customer Service Centre 224 Seventh Ave. S.W.

## Customer Service

The Customer Service Centre (224 Seventh Ave. S.W.) is open weekdays from 10 a.m. to 5:30 p.m. You can purchase passes or tickets, obtain printed transit maps, route schedules and other brochures, or receive help planning your transit trip. The Lost Property Office is also located here (telephone: 403-268-1600).

Customer Service representatives can be reached at 403-262-1000 (6 a.m. to 9 p.m. weekdays, and 8 a.m. to 6 p.m. on weekends and holidays). Customer Service representatives can assist you in finding the bus or CTrain route you need, tell you where your bus zone or stop is located and where to transfer for connecting transit services.





### Park and Ride

Along the new West CTrain line Park and Ride lots are available at 69 street and Sirocco CTrain Stations.

Free parking is available on a first-come, first-served basis. Half of the stalls at CTrain Park and Ride locations can be reserved. Reserved parking guarantees customers a parking space from 2 a.m. to 10 a.m. on weekdays. After 10 a.m. the reserved parking areas are available for general parking.

For more information regarding Park and Ride locations and reserved parking, visit [calgarytransit.com](http://calgarytransit.com).

### Access Calgary

Access Calgary is responsible for assessing eligibility, co-ordinating the bookings, scheduling and dispatching shared-ride, door-to-door transportation services for Calgarians with disabilities. For more information about Access Calgary call 403-537-7770 or visit [accesscalgary.ca](http://accesscalgary.ca).

### Safety and security measures

Peace officers patrol Calgary Transit facilities 24 hours a day. They protect transit customers, employees and property, promote public safety and awareness, and enforce bylaws and provincial statutes on all Calgary Transit property, buses and CTrains.

An extensive network of closed-circuit cameras exist throughout the transit system. They monitor the stations, platforms, escalators, halls and stairs. These cameras are under 24-hour surveillance by Calgary Transit personnel.

All CTrain cars, platforms and stations are equipped with HELP phones that are activated by pressing a red HELP button. In case of emergency, use the HELP phone and Calgary Transit Control Centre personnel will provide instructions and send emergency help immediately. Calgary Transit bus operators also have radio-equipment they use in an emergency to notify the appropriate personnel.

### Operating times

The approximate operating times for transit service is shown below. For more detailed schedule information, check the Web, pick up a Pocket Schedule, or call Customer Service at 403-262-1000.

Weekday			
AM Peak	Midday	PM Peak	Evening
06:30 – 08:30	08:30 – 16:00	16:00 – 18:00	18:00 – end of service
Saturday		Sunday	
Day	Evening	All day	
06:00 – 18:00	18:00 – end of service	06:00 – end of service	



# Calgary Transit:

## Your safety and security

Calgary Transit operates a safe system and is committed to the safety and security of its customers and staff. The following key messages are important to remember and follow at all CTrain stations and when crossing the CTrain tracks.

### For your CTrain safety:

#### 1 Crossings

- Be alert! Always stop, look and listen.
- Always look for and obey all signs and signals.
- Only use designated crossings.

#### 2 Platforms

- Stand behind the yellow line on platforms.
- Listen for station announcements.
- Never walk or play on the tracks.

#### 3 Security

- HELP phones are available at all stations.
- All platforms are equipped with security cameras.
- Transit peace officers can help you if you need assistance.



# Calgary Transit

Now more reasons to ride.

## CONVENIENCE

With 14 enhanced bus routes, and a new CTrain line, transit service is now faster and more reliable.

## CONNECTIVITY

With the new west CTrain line, it's now easier to connect to key destinations around the city and west Calgary.

## ECONOMICAL

Save money on car maintenance, fuel cost and parking. Transit Service in West Calgary just got BETTER!

## ENVIRONMENTAL

Did you know the CTrain is powered by wind generated electricity? As a result, it's equivalent to 8 million vehicle trips off of the streets every year.

## TRAVEL TIME

From 69 Street Station, it takes only 12 minutes to get downtown.

## HEALTHY

Walking or cycling to your bus stop or CTrain station is great exercise.

## FREQUENCY

During peak periods, the CTrain frequency is every 4-7 minutes and every 10-15 minutes during off peaks and weekends.

## CALGARY TRANSIT MISSION STATEMENT

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**To provide safe, accessible and courteous public transportation services in response to the needs of our customers.**

## PROJECT BACKGROUND

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The City of Calgary develops the LRT network in response to the needs of a growing city. The West LRT is designed to serve communities in Southwest Calgary that are generally located west of the Centre City, between the Bow River and the Glenmore Reservoir. This area is expected to grow from its current population of more than 90,000 to approximately 120,000 in the next 20 years. As well, employment in this area is expected to increase from 18,000 currently to 23,000 in the next 20 years.

Opening for service on Monday, Dec. 10, 2012, the design of West LRT, feeder bus network, and Park and Ride lot are the results of collaborative efforts of many stakeholders, including community associations, transit customers, Transportation Infrastructure, Calgary Transit Staff, Council and area Aldermen.

Thank you to everyone who participated in the planning process to bring enhanced transit service to the Citizens of Calgary.

# Transit schedules and information:

Want to know more? Visit [calgarytransit.com](http://calgarytransit.com) for more info, or call our Customer Service at **403-262-1000** or Teleride at **403-974-4000** (plus four-digit stop number).