

calgarytransit.com
403-262-1000
403-268-8087 (TTY)

Customer Services

Calgary Transit Call Centre 403-262-1000
Hours: Weekdays 6 a.m. – 9 p.m.
Weekends and Some Holidays 8 a.m. – 6 p.m.
Call for information on routes, schedules, fares and other services or let us know if you have a commendation, suggestion, or concern about any of Calgary Transit's services.

Teletype Number (TTY) 403-268-8087
For customers who are hearing impaired.

Customer Service Centre 224-7th Ave. S.W.
Hours: Weekdays only 10 a.m. – 5:30 p.m.
Obtain passes, tickets, information, route maps, schedules, or pick up lost property.

Lost Property Inquiries 403-268-1600
Hours: Weekdays only 10 a.m. – 5:30 p.m.
If you've lost something on the bus or CTrain, please our Lost Property number to confirm your article has been turned into the Customer Service Centre.

Access Calgary 403-537-7770
Obtain information about Access Calgary services.

Transit Fares

subject to change (effective September 1, 2009)

Cash or Tickets

	Current	Effective Jan. 1, 2010
Adult Single Ticket/Cash*	\$ 2.50	\$ 2.75
Book of 10 Tickets	\$23.00	\$24.00

*Youth (Ages 6-14 and/or Grades 1-12 with Student I.D.)

Single Ticket/Cash*	\$ 1.75	\$ 1.75
Book of 10	\$15.00	\$15.00

Day Passes

Adult	\$ 7.50	\$ 8.25
Youth (Ages 6-14)	\$ 5.25	\$ 5.25

Monthly Passes

Adult	\$83.00	\$85.25
Youth (Ages 6-14 and/or Grades 1-12 with Student I.D.)	\$52.50	\$52.50

Senior Citizens Transit Pass*

Annual Fee	\$35.00	\$35.00
Guaranteed Income Supplement Recipient	\$15.00	\$15.00

Low-Income Monthly Pass**

	\$41.50	\$42.60
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*Not available for purchase online.
**Available only at the Calgary Transit Customer Service Centre, 224-7th Ave. S.W., City Hall East, 1st Floor, 1st Floor and Southland Leisure Centres.

Tickets and monthly passes are available from Calgary Transit vendors or purchase online at calgarytransit.com

Starting Your Trip

On the CTrain

- Calgary Transit's CTrain uses a self serve system for fare payment. Proof of payment must be carried at all times in a Fare Restricted area.
- Customers may be asked to provide proof of payment at any time. Failure to do so may result in a fine.
- When transferring from the CTrain to a bus, present your ticket to the operator, to travel 90 minutes in any direction.

On the Bus

- Deposit your money or ticket in the fare box, or show your transfer or pass to the driver.
- If you are transferring to a second bus or the CTrain, ask the operator for a paper transfer.
- A paper transfer allows stopovers and gives you 90 minutes of unrestricted travel in any direction.

When using Calgary Transit please carry exact change. Neither operators nor the ticket vending machines can provide change. Valid proof of payment includes a:

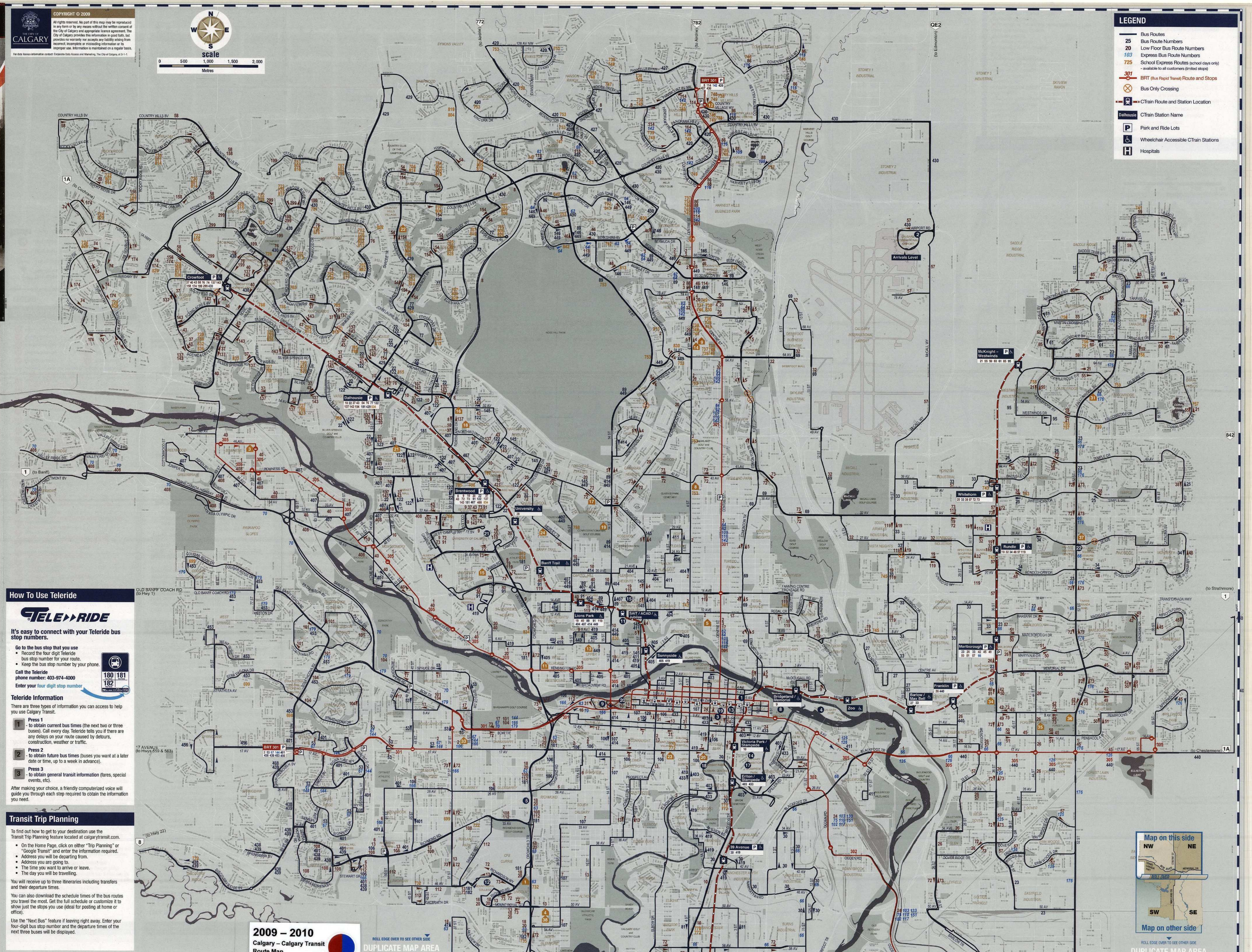
- Monthly pass
- Validated ticket
- Validated Day pass
- CTrain ticket receipt
- Valid transfer
- Senior citizens pass
- U-Pass

For more information regarding Calgary Transit fares, visit calgarytransit.com or call 403-262-1000.

Station Service

Station	McKnight-Westwinds	Whitworth	Marlborough	Franklin	Barrow/Max Bell	Zoo	Bridgeland/Memorial	201 Somerset-Bridgeland/Crowfoot
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202 McKnight-Westwinds / City Centre	•	•	•	•	•	•	•	•
Whitworth	•	•	•	•	•	•	•	•
Marlborough	•	•	•	•	•	•	•	•
Franklin	•	•	•	•	•	•	•	•
Barrow/Max Bell	•	•	•	•	•	•	•	•
Zoo	•	•	•	•	•	•	•	•
Bridgeland/Memorial	•	•	•	•	•	•	•	•
201 Somerset-Bridgeland/Crowfoot	•	•	•	•	•	•	•	•
Shawnessy	•	•	•	•	•	•	•	•
Fish Creek/Lacombe	•	•	•	•	•	•	•	•
Canary Meadows	•	•	•	•	•	•	•	•
Anderson	•	•	•	•	•	•	•	•
Southland	•	•	•	•	•	•	•	•
Heritage	•	•	•	•	•	•	•	•
Chinook	•	•	•	•	•	•	•	•
39 Avenue	•	•	•	•	•	•	•	•
Erfton / Stampede	•	•	•	•	•	•	•	•
Victoria Park / Stampede	•	•	•	•	•	•	•	•
SAIT / ACAD / Jubilee	•	•	•	•	•	•	•	•
Lions Park	•	•	•	•	•	•	•	•
Banff Trail (McMahon Stadium)	•	•	•	•	•	•	•	•
University	•	•	•	•	•	•	•	•
Brentwood	•	•	•	•	•	•	•	•
Dalhousie	•	•	•	•	•	•	•	•
Crowfoot	•	•	•	•	•	•	•	•



How To Use Teleride

It's easy to connect with your Teleride bus stop numbers.

Go to the bus stop that you use

- Record the four digit Teleride bus stop number for your route.
- Keep the bus stop number by your phone.

Call the Teleride phone number: 403-974-4000

Enter your four digit stop number

Teleride Information

There are three types of information you can access to help you use Calgary Transit.

- Press 1**
 - to obtain current bus times (the next two or three buses). Call every day. Teleride tells you if there are any delays on your route caused by detours, construction, weather or traffic.
- Press 2**
 - to obtain future bus times (buses you want at a later date or time, up to a week in advance).
- Press 3**
 - to obtain general transit information (fares, special events, etc).

After making your choice, a friendly computerized voice will guide you through each step required to obtain the information you need.

Transit Trip Planning

To find out how to get to your destination use the Transit Trip Planning feature located at calgarytransit.com.

- On the Home Page, click on either "Trip Planning" or "Google Transit" and enter the information required.
- Address you will be departing from.
- Address you are going to.
- The time you want to arrive or leave.
- The day you will be travelling.

You will receive up to three itineraries including transfers and their departure times.

You can also download the schedule times of the bus routes you travel the most. Get the full schedule or customize it to show just the stops you use (ideal for posting at home or office).

Use the "Next Bus" feature if leaving right away. Enter your four-digit bus stop number and the departure times of the next three buses will be displayed.

2009 – 2010

Calgary – Calgary Transit

Route Map

CALG 123

ROLL EDGE OVER TO SEE OTHER SIDE

DUPLICATE MAP AREA

LEGEND

- Bus Routes
- Bus Route Numbers
- Low Floor Bus Route Numbers
- Express Bus Route Numbers
- School Express Routes (school days only) - available to all customers (limited stops)
- BRT (Bus Rapid Transit) Route and Stops
- Bus Only Crossing
- CTrain Route and Station Location
- CTrain Station Name
- Park and Ride Lots
- Wheelchair Accessible CTrain Stations
- Hospitals

Map on this side

Map on other side

ROLL EDGE OVER TO SEE OTHER SIDE

DUPLICATE MAP AREA

